

11:06



Senior Staff / Incident ›



Sun, Mar 22 at 10:14 PM

Intl ADM



iMessage



11:07



Senior Staff / Incident >



ICE is in the process of removing individuals from near Gate E2.

Large crowd has gathered. SFPD is maintaining a perimeter, not assisting ice, but not restricting their operation.

IA

The young lady was being deported, she missed her first flight, ice agents are making sure she catches her next flight, which is in a little while.



iMessage



Ralf Ruckelshausen

11:08



Senior Staff / Incident >



ICE is in the process of removing individuals from near Gate E2.

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IA

The young lady was being deported, she missed her first flight, ice agents are making sure she catches her next flight, which is in a little while.

IA

Ralf Ruckelshausen

Copy

RR

Mike Nakornkhet

Copy

MN

Abubaker Azam



iMessage



89361 ›



Sun, Mar 22 at 10:24 PM

SFO Safety and Security Management Notification
Airport 911 received several calls reporting some type of altercation near Gate E3. Callers then began stating the incident might be related to ICE activity. SFPD units arrived on scene and determined this was an ICE Operation. SFPD units are not participating in the activity, however they are standing by for crowd control and to ensure safety and security. ADM's are also on scene. SFPD Event # P260000039150
Header: ICE Activity at SFO
Location: Gate E3
Today's Date: 03-22-2026
Current Time: 22:23:51
Reply with YES to confirm receipt.



Text Message • SMS



Security Management

11:11



89361



Today's Date: 03-22-2026
Current Time: 22:23:51
Reply with YES to confirm receipt.

UPDATE - SFO Safety and Security Management Notification
Today's Date: 03-22-2026
Current Time: 22:31:54
Update: Subject was detained by ICE Agents and wheeled away in a wheelchair. The crowd has dispersed and SFPD units have cleared. An SFPD Case # was drawn, [2608163](#).
Reply with YES to confirm receipt.

Mon, Mar 23 at 7:37 AM

Yes

Mon, Mar 23 at 11:53 AM



Text Message • SMS



Current Time: 11:53:00

11:16



Jeff



Copy. Understood..

Tuesday 4:28 PM



Eva — have you seen this post.. any inaccuracies?

Tuesday 7:23 PM

That's the post that prompted me to question more. Seems accurate now that I understand they weren't deporting them on the MLA flight



iMessage



It's also the one Susan was



Jeff



Eva — have you seen this post.. any inaccuracies?

Tuesday 7:23 PM

That's the post that prompted me to question more. Seems accurate now that I understand they weren't deporting them on the MIA flight

It's also the one Susan was referring to at the meeting

I just don't know how the ICE agents tracked them down

TSA may be sharing flight info with them

Wednesday 12:30 PM



iMessage



11:17



Jeff >

Wednesday 12:30 PM



Considered LEOs

I can - I'm reviewing timeline for Mike but Courtney asked me to keep via Tex

Can ask and confirm with Larry Mares..

Via text only

Jose confirmed to me today - and Russ also said ICE have always been able to use exit lane since we don't have an LEO door. Maybe we should consider that

On Sunday they went through T3 Employee exit lane



iMessage



The regular exit lane is now

11:18



Jeff



Can ask and confirm with
Larry Mares..

Via text only

Jose confirmed to me
today - and Russ also said
ICE have always been able
to use exit lane since we
don't have an LEO door.
Maybe we should consider
that

On Sunday they went
through T3 Employee exit
lane

The regular exit lane is now
GASS at T3 - so I don't
think they can use that

Might be a bonus to not
have actual TSA at exit.
They would need other
solution

Delivered



iMessage



11:19



1

3 People >

Tuesday 9:15 PM



Mike Nakornkhet

Jeff / Eva. I need your help with an urgent request. Can you reach out to TSA & CBP (I assume it's Fred Lau & Nicole) and get back to me tomorrow on how passenger manifest information sharing between TSA and ICE could be working? Has it always been happening or is it new? And any insight on how it works.

MN

Will do. I'll reach out first thing in the morning

Mike Nakornkhet

Thanks Eva. [REDACTED]

[REDACTED]

MN

Wednesday 8:13 AM

Jeff Littlefield



iMessage



11:20



1

3 People >



Wednesday 8:13 AM

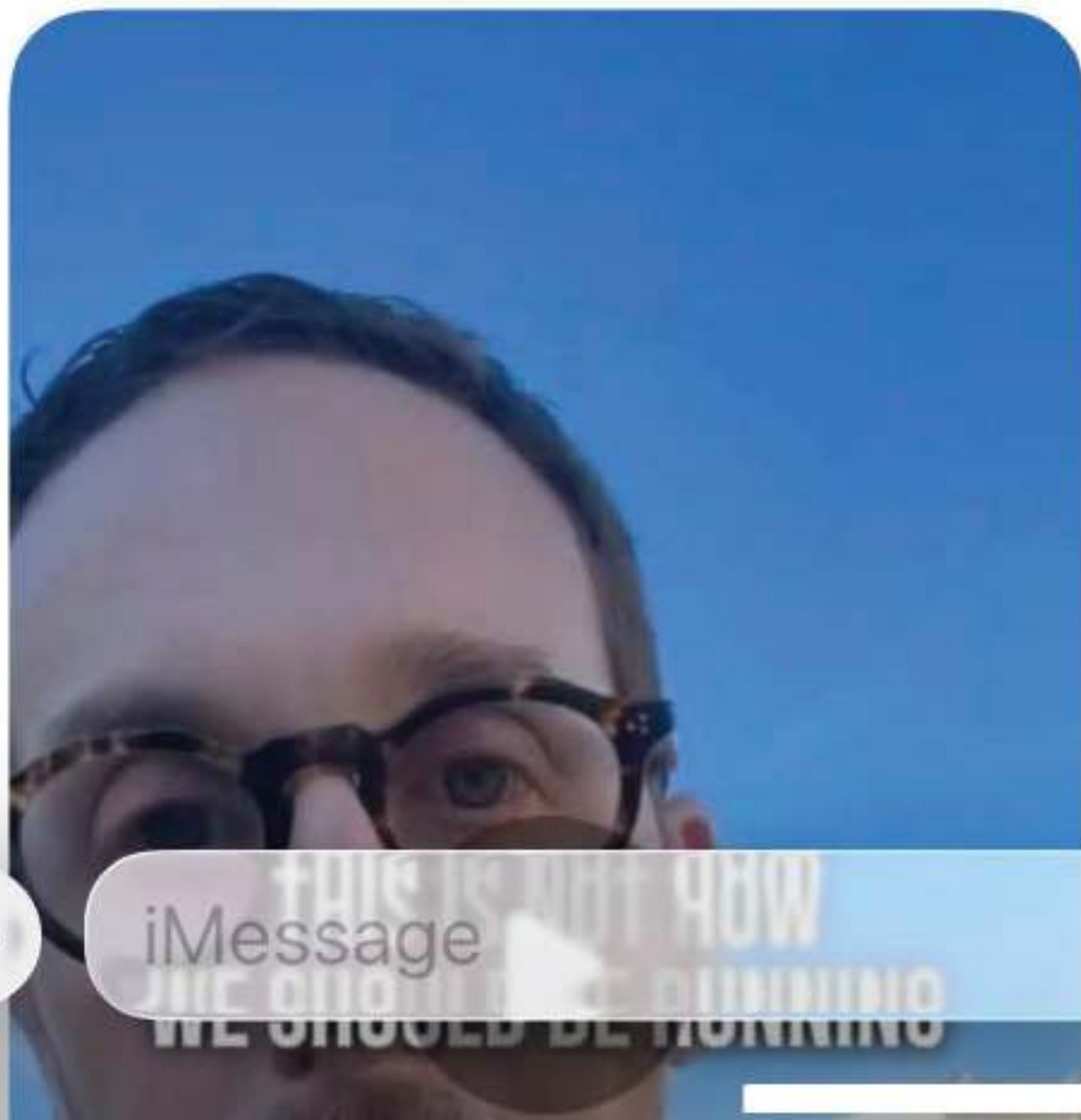
Jeff Littlefield

I have confirmed with local TSA leadership that they are not assisting and providing any passenger flight information with ICE. TSA did not rule out this occurring at HDQ. Also, this is being obtained via "Secure Flight" or similar system. Locally TSA-FSD is monitoring and keeping us informed.

JL

"This COULD be obtained via..."

JL



iMessage



11:21



1

3 People ›



46K views, 6,620 likes: "We just received new information on the woman..."

Senator Scott Wiener on Instagram

[instagram.com](https://www.instagram.com)

JL



iMessage



11:21



1

3 People >



JL

AIOC Customer Solutions Team is being inundated with profanity laced calls regarding the incident. We're working through w/ SFPD-AB.

JL

I haven't gotten in touch with CBP, but they only have International passenger information. It would most likely be the same as TSA where HDQ may be sharing.

Jeff Littlefield

I'll call an [0915-0930](tel:0915-0930) Teams meeting to get us aligned with messaging, strategy, etc.

JL

Wednesday 10:57 AM

Mike Nakornkhet

Thanks, Jeff. This is helpful.

I appreciate it. Let's touch

base later today.



MIN



1

2 People ›



Wednesday 11:39 AM

Mike Nakornkhet

Hi Eva. Can you help review and edit this please? I'm missing some information in parentheses.

Sunday, March 22

@10:15pm - Senior staff receives text from ADM of large crowds gathering near gate E2, indicating that a young lady was being deported, that she missed her first flight and ICE agents were making sure that she catches her next flight. Text also stated that SFPD was maintaining a perimeter, not assisting ICE.

Monday, March 23

@8:45am - Following the morning operational status update, Mike/Jeff/Eva/Doug debriefed on the





1

2 People >



Monday, March 23

@8:45am - Following the morning operational status update, Mike/Jeff/Eva/Doug debriefed on the situation. Based on information available to us at the time, we concluded that this was a routine deportation.

Monday, March 23

@9:08am - Han Zhou called Mike to ask that we coordinate communications with Mayor's team. Mike agreed.

Monday, March 23

@9:21am - Senator Scott Wiener called Mike to ask for a status update and stated that he would come to SFO to do a press conference.

Monday, March 23

@10:40am - Mayor Daniel



iMessage



...a status update Mike provided information that



1

2 People ›



Monday, March 23
@10:40am - Mayor Daniel Lurie called Mike to ask for a status update. Mike provided information that was known at the time to the Mayor. He asked that we coordinate communications with his team. Mike agreed.

Monday, March 23
@(time?) - SFO press release went out stating that "We understand federal officers were transporting two individuals on an outbound flight when this incident occurred. We believe this is an isolated incident and have no reason to suspect broader enforcement action at SFO.

The airport's role is to ensure the safe and efficient operation of the facility for all passengers and staff. We were not





1

2 People ›



The airport's role is to ensure the safe and efficient operation of the facility for all passengers and staff. We were not involved in or notified in advance of this incident. Airport operations continued without disruption, and there was no impact to flights or passenger processing."

Monday, March 23 @11am
- Senator Scott Wiener hosted a press conference at SFO (location?).



11:26



1

2 People



Please also add information about when Jeff learned of the new information. And when Doug learned of the new information.

MN

I'll work on that. Would you also like times that Comm received the 911 calls about the disturbance?

Mike Nakornkhet

Yes, and thanks.

MN

Wednesday 2:02 PM

When do you need answers?

Mike Nakornkhet

COB today

MN

First 911 call received at 10:01pm. 4 calls in total about disturbance at E3.



iMessage



11:26



1

2 People >



When do you need answers?

Mike Nakornkhet

MN

COB today

First 911 call received at 10:01pm. 4 calls in total about disturbance at E3. SFPD and Duty Manager were dispatched.

Scott Weiner press conference was at ITB curbside.

There were also 2 SFO Safety and Security Management Notifications sent out separate from Sr. staff. One at 10:24pm to report activity and one at 10:31pm to indicate subject was detained by ICE and wheeled away in a WCHR



iMessage

