



**U.S. Customs and
Border Protection**

DEC 27 2019

MEMORANDUM FOR: Directors, Field Operations
FROM: Colleen M. Man **(b)(6), (b)(7)(C)**
Executive Director
Planning, Program Analysis and Evaluation
SUBJECT: U.S. Citizen Opt Outs of Facial Comparison

Facial comparison technology is currently in use in a number of air, land, and sea Ports of Entry. The Office of Field Operations leverages the Traveler Verification Service (TVS) during inbound and outbound processing to compare a traveler's live photo against their travel document, visa, or other photo in Department of Homeland Security holdings.

As a reminder, U.S. citizens may opt out of facial comparison processing. Ports must also ensure that biometric signage is properly displayed in the Federal Inspection Service areas and at the departure gates. Physical signage must be present anywhere facial comparison using TVS is conducted. Local management should conduct periodic signage checks, to ensure that signage is adequately placed.

Should you have any questions or concerns regarding this matter, please contact **(b)(6), (b)(7)(C)** **(b)(6), (b)(7)(C)** Director, Biometric Exit Strategic Transformation, at **(b)(6), (b)(7)(C)** or have a member of your staff contact Branch Chief **(b)(6), (b)(7)(C)** at **(b)(6), (b)(7)(C)**.