



Transportation  
Security  
Administration

3600.1

Case Number: 2013-TSFO-01016

April 8, 2015

Edward Hasbrouck  
1736 Franklin Street, 9th Floor  
Oakland, CA 94612

Dear Mr. Hasbrouck:

This letter is an interim release to your Freedom of Information Act (FOIA) request dated June 14, 2014, addressed to the Transportation Security Administration (TSA), FOIA Branch, seeking "copies of all records pertaining to any "TSOC ID Verification Report" or similar log, record, report, or e-mail message indicating the numbers of ID checks, numbers of ID checks resulting in a "not verified" outcome, or numbers of checks resulting in a "denied" outcome, including but not limited to any aggregated reports for these quantities over any time periods, any guidelines or instructions for the preparation of such reports or the categorization of events or outcomes for reporting purposes, and any e-mail messages mentioning such reports or reporting protocols."

The TSA has been compiling identification verification reports on a daily basis since 2008, which has resulted in thousands of pages of information. As your request did not include a specific time period, this release consists of a 24-hour reporting cycle that is representative of the reports produced. If after reviewing the enclosed there is a specific timeframe of TSOC ID Verification Reports you are interested in receiving, please provide the date range and we will process those records for release to you. Portions not released are being withheld pursuant to the Freedom of Information Act, 5 U.S.C. § 552. Please refer to the Applicable Exemptions list at the end of this letter that identifies the authority for withholding the exempt material, which is indicated by a mark appearing in the block next to the exemption. An additional enclosure with this letter explains these exemptions in more detail.

The rules and regulations of the Transportation Security Administration applicable to Freedom of Information Act requests are contained in the Code of Federal Regulations, Title 6, Part 5. They are published in the Federal Register and are available for inspection by the public.

Fees

There are no fees associated with processing this request because the fees incurred do not exceed the minimum threshold necessary for charge.

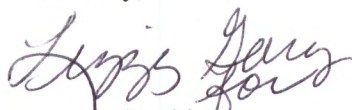
Administrative Appeal

In the event that you wish to appeal this determination, an administrative appeal may be made in writing to Kimberly Walton, Assistant Administrator, Office of Civil Rights & Liberties, Ombudsman and Traveler Engagement (CRL/OTE), Transportation Security Administration, 601 South 12<sup>th</sup> Street, East Building, E7-121S, Arlington, VA 20598-6033. Your appeal **must be submitted within 60 days** from the date of this determination. It should contain your FOIA request number and, to the extent possible, the reasons why you believe the initial determination should be reversed. In addition, the envelope in

which the appeal is mailed should be prominently marked "FOIA Appeal." Please note that the Assistant Administrator's determination of the appeal will be administratively final.

If you have any questions pertaining to your request, please feel free to contact the FOIA Branch at 1-866-364-2872 or locally at 571-227-2300.

Sincerely,



Angela Washington  
Acting FOIA Officer

Summary:

Number of Pages Released in Part or in Full: 4

Number of Pages Withheld in Full: 0

Number of Pages Referred: 0

**APPLICABLE EXEMPTIONS**  
**FREEDOM OF INFORMATION ACT AND/OR PRIVACY ACT**

**Freedom of Information Act (5 U.S.C. 552)**

☐ (b)(1) ☐ (b)(2) ☐ (b)(3) ☐ (b)(4) ☐ (b)(5) ☒ (b)(6)

☐ (b)(7)(A) ☐ (b)(7)(B) ☐ (b)(7)(C) ☐ (b)(7)(D) ☐ (b)(7)(E) ☐ (b)(7)(F)

Enclosures



FREEDOM OF INFORMATION ACT  
SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552

Transportation Security Administration (TSA) FOIA Branch applies FOIA exemptions to protect:

Exemptions

**Exemption (b)(1):** Records that contain information that is classified for national security purposes.

**Exemption (b)(2):** Records that are related solely to the internal personnel rules and practices of an agency.

**Exemption (b)(3):** Records specifically exempted from disclosure by Title 49 U.S.C. Section 114(r), which exempts from disclosure Sensitive Security Information (SSI) that “would be detrimental to the security of transportation” if disclosed.

**Exemption (b)(4):** Records that contain trade secrets and commercial or financial information obtained from a person that is privileged or confidential.

**Exemption (b)(5):** Inter- or intra-agency records that are normally privileged in the civil discovery context. The three most frequently invoked privileges are the deliberative process privilege, the attorney work-product privilege, and the attorney-client privilege:

- Deliberative process privilege – Under the deliberative process privilege, disclosure of these records would injure the quality of future agency decisions by discouraging the open and frank policy discussions between subordinates and superiors.
- Attorney work-product privilege – Records prepared by or at the direction of a TSA attorney.
- Attorney-client privilege – Records of communications between an attorney and his/her client relating to a matter for which the client has sought legal advice, as well as facts divulged by client to attorney and any opinions given by attorney based on these.

**Exemption (b)(6):** Records that contain identifying information that applies to a particular individual when the disclosure of such information “would constitute a clearly unwarranted invasion of personal privacy.” This requires the balancing of the public’s right to disclosure against the individual’s right to privacy.

**Exemption (b)(7)(A):** Records or information compiled for law enforcement purposes, but only to the extent that production of such law enforcement records or information...could reasonably be expected to interfere with law enforcement proceedings.

**Exemption (b)(7)(C):** Records containing law enforcement information when disclosure “could reasonably be expected to constitute an unwarranted invasion of personal privacy” based upon the traditional recognition of strong privacy interests ordinarily appropriated in law enforcement records.

**Exemption (b)(7)(E):** Records compiled for law enforcement purposes, the release of which would disclose techniques and/or procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law.

**Exemption (b)(7)(F):** Records containing law enforcement information about a person, in that disclosure of information about him or her could reasonably be expected to endanger his or her life or physical safety.

PRIVACY ACT  
SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552a

Transportation Security Administration (TSA) FOIA Branch applies Privacy Act exemptions to protect:

Exemptions

**Exemption (d)(5):** Information compiled in reasonable anticipation of civil action or proceeding; self-executing exemption.

**Exemption (j)(2):** Principal function criminal law enforcement agency records compiled during course of criminal law enforcement proceeding.

**Exemption (k)(1):** classified information under an Executive Order in the interest of national defense or foreign policy.

**Exemption (k)(2):** Non-criminal law enforcement records; criminal law enforcement records compiled by non-principal function criminal law enforcement agency; coverage is less broad where individual has been denied a right, privilege, or benefit as result of information sought.

**Exemption (k)(5):** Investigatory material used only to determine suitability, eligibility, or qualifications for federal civilian employment or access to classified information when the material comes from confidential sources.

**Exemption (k)(6):** Testing or examination material used to determine appointment or promotion of federal employees when disclosure would compromise the objectivity or fairness of the process.





**Transportation  
Security  
Administration**

U.S. Department of Homeland Security  
601 South 12<sup>th</sup> St  
Arlington, VA 22153

## IVCC Daily Summary Tuesday, May 06, 2014

# On Duty	Hour	Max Wait Time (min)	Avg. Wait Time (min)	Max Call Time (min)	Avg. Call Time (min)	Identities Reviewed	Identities Unverified	Unverified Passenger Denied Access	Unverified Passenger Allowed Access	Watch List Calls	Process Assistance Calls
3	0000 - 0100	0	0.00	19	13.00	2	1	0	1	0	0
3	0100 - 0200	0	0.00	11	8.67	6	1	1	0	0	0
3	0200 - 0300	0	0.00	15	10.00	2	1	0	1	0	0
3	0300 - 0400	0	0.00	9	9.00	1	0	0	0	0	0
3	0400 - 0500	0	0.00	10	7.75	4	0	0	0	0	0
4	0500 - 0600	0	0.00	25	9.71	5	1	1	0	0	2
5	0600 - 0700	0	0.00	17	9.75	7	0	0	0	2	1
5	0700 - 0800	0	0.00	16	10.67	9	1	0	1	3	0
5	0800 - 0900	0	0.00	17	7.18	7	1	0	1	0	4
5	0900 - 1000	0	0.00	18	7.14	12	0	0	0	0	2
6	1000 - 1100	0	0.00	21	8.05	19	1	1	0	2	1
6	1100 - 1200	0	0.00	16	10.44	9	0	0	0	2	0
6	1200 - 1300	5	0.56	22	8.06	13	0	0	0	1	3
5	1300 - 1400	0	0.00	17	8.07	14	0	0	0	0	1
5	1400 - 1500	3	0.27	17	8.73	11	0	0	0	3	4
5	1500 - 1600	0	0.00	15	8.08	13	1	0	1	2	0
5	1600 - 1700	0	0.00	10	6.89	8	0	0	0	1	1
4	1700 - 1800	1	0.07	14	7.53	14	0	0	0	3	1
3	1800 - 1900	2	0.18	14	7.18	8	1	0	1	1	3
3	1900 - 2000	0	0.00	9	5.57	5	0	0	0	0	2
3	2000 - 2100	0	0.00	8	6.33	3	0	0	0	0	0
3	2100 - 2200	0	0.00	6	6.00	1	0	0	0	0	0
3	2200 - 2300	0	0.00	7	7.00	1	0	0	0	0	0
3	2300 - 0000	0	0.00	11	11.00	1	0	0	0	1	0
Totals		5	0.08	25	8.18	175	9	3	6	21	25

~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized disclosure may result in criminal penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

## Denied

### **1156907 Passenger Unverified/Denied by STSO at Las Vegas (LAS)**

At 0133 hours on May 06, a Las Vegas LTSO reported American 2390 (Las Vegas – Miami) passenger (b)(6) presented a College Identification Card as ID. LTSO contacted IVCC for database check; (b)(6) was unwilling to provide identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 0207 hours LTSO reported STSO denied (b)(6) access to the security checkpoint and sterile area. There was no LEO involvement, impact to airport operations or media attention.

### **1156932 Passenger Unverified/Denied by TSM at Newark (EWR)**

At 0509 hours on May 06, a Newark STSO reported United 1684 (Newark – Chicago O'Hare) passenger (b)(6) stated he had no ID. STSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. STSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 0726 hours STSO reported LEO conducted NCIC and CBP database check on (b)(6) using Name and Date of Birth; record found with outstanding wants or warrants. (b)(6) was detained by LEO. TSM denied (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

### **1157078 Passenger Unverified/Denied by FSD at Detroit (DTW)**

At 1046 hours on May 06, a Detroit STSO reported United 4383 (Detroit – Houston Intercontinental) passenger (b)(6) presented a Birth Certificate as ID. STSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. STSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 1154 hours STSO reported FSD denied (b)(6) access to the security checkpoint and sterile area. There was no LEO involvement, impact to airport operations or media attention.

## Unverified /Allowed

### **1156898 Foreign National Passenger Unverified/Allowed by TSM at San Francisco (SFO)**

At 0035 hours on May 06, a San Francisco LTSO reported United 894 (San Francisco – Chicago O'Hare) passenger (b)(6) presented an I-247 Immigration Document as ID. LTSO contacted IVCC for database check; no record found. (b)(6) stated he is a foreign national. IVCC performed foreign national database check; record found lacking identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 0114 hours LTSO reported LEO verified (b)(6) identity through ICE database check using information obtained from I-247 Immigration Document; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**1156915 Passenger Unverified/Allowed by TSM at Mercedita (PSE)**

At 0217 hours on May 06, a Mercedita LTSO reported JetBlue 768 (Mercedita – Orlando) passenger (b)(6) presented a Puerto Rico Voter's Registration Card as ID. LTSO contacted IVCC for database check; no record found. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 0257 hours LTSO reported LEO verified (b)(6) identity through DAVID database check using Name and Date of Birth; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

**1156974 Passenger Unverified/Allowed by TSM at Orlando (MCO)**

At 0722 hours on May 06, an Orlando STSO reported Delta 1928 (Orlando – Detroit) passenger (b)(6) stated she had no ID. STSO contacted IVCC for database check; no record found. (b)(6) was unverified. STSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 0813 hours STSO reported LEO verified (b)(6) identity through NCIC database check using Name, Date of Birth and Social Security Number; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

**1157000 Passenger Unverified/Allowed by TSM at Providence (PVD)**

At 0828 hours on May 06, a Providence LTSO reported US Airways 3991 (Providence – Reagan Washington National) passenger (b)(6) stated she had no ID. LTSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 0910 hours LTSO reported LEO verified (b)(6) identity through NCIC database check using Name, Date of Birth and Social Security Number; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

**1157229 Passenger Unverified/Allowed by FSD at Philadelphia (PHL)**

At 1532 hours on May 06, a Philadelphia LTSO reported Southwest 2769 (Philadelphia – Chicago Midway) passenger (b)(6) presented a Debit Card as ID. LTSO contacted IVCC for database check; record found with inconsistent responses such as Other Residents, Relative's Date of Birth and Names of Neighbors. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 1628 hours STSO reported FSD allowed (b)(6) access to the security checkpoint and sterile area. There was no LEO involvement, impact to airport operations or media attention.

**1157321 Passenger Unverified/Allowed by DAFSD at Honolulu (HNL)**

At 1831 hours on May 06, a Honolulu LTSO reported United 1175 (Honolulu – San Francisco) passenger (b)(6) stated she had no ID. LTSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.

**Update:** At 1941 hours STSO reported LEO conducted CBP database check on (b)(6) using Name and Date of Birth; no record found. DAFSD, acting as FSD Designee, allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

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**Significant Events:**

Log ID	Incident Date/Time (ET)	Event Type	Topic
	MM/DD/YYYY 00:00:00 AM	None	
	Log Description:		
	Subjects:		
	Flights:		

**VOD Report Numbers:**

	Max Wait Time (min)	Avg. Wait Time (min)	Max Call Time (min)	Avg. Call Time (min)	Identities Reviewed	Identities Unverified	Unverified Passenger Denied Access	Unverified Passenger Allowed Access	Watch List Calls	Process Assistance Calls
Totals	5	0.08	25	8.18	175	9	3	6	21	25

**Watch List Check Matches**

None

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