

**From:** [Newhouse, Victoria <TSA OCC>](mailto:Victoria.Newhouse@TSA.OCC)  
**To:** [Pietra, Peter](mailto:Peter.Pietra@TSA.OCC)  
**Cc:** [Johnson, Robert S <TSA OCC>](mailto:Robert.S.Johnson@TSA.OCC); [Plofker, Howard <TSA OCC>](mailto:Howard.Plofker@TSA.OCC); (b) (6)  
**Subject:** FW: (Fwd) violations of FOIA by TSA  
**Date:** Tuesday, November 03, 2009 4:21:20 PM

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Including Peter since this complaint discusses updates to addresses in SORNs too.

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**From:** Plofker, Howard <TSA OCC>  
**Sent:** Tuesday, November 03, 2009 3:39 PM  
**To:** (b) (6); [Johnson, Robert S <TSA OCC>](mailto:Robert.S.Johnson@TSA.OCC); [Newhouse, Victoria <TSA OCC>](mailto:Victoria.Newhouse@TSA.OCC)  
**Subject:** RE: (Fwd) violations of FOIA by TSA

(b) (5)

Howard Plofker  
Office of Chief Counsel  
Transportation Security Administration  
[howard.plofker@dhs.gov](mailto:howard.plofker@dhs.gov)  
571-227-(b) (6)  
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**From:** (b) (6)  
**Sent:** Tuesday, November 03, 2009 3:37 PM  
**To:** Plofker, Howard <TSA OCC>; [Johnson, Robert S <TSA OCC>](mailto:Robert.S.Johnson@TSA.OCC); [Newhouse, Victoria <TSA OCC>](mailto:Victoria.Newhouse@TSA.OCC)  
**Subject:** RE: (Fwd) violations of FOIA by TSA

When we heard from the requester he was having problems with the mail we located his electronic version of the request in the FOIA mailbox. The requester's electronic version of the Oct 15, 2009 email was opened on the Friday 10/23 and acknowledged by the FOIA Office by letter dated Monday 10/26. In that letter we denied expedited processing but waived any fees associated with the request (none are anticipated).

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**From:** Plofker, Howard <TSA OCC>  
**Sent:** Tuesday, November 03, 2009 2:12 PM  
**To:** (b) (6); (b) (6); [Thompson, Mardi <TSA OCC>](mailto:Mardi.Thompson@TSA.OCC); [Johnson, Robert S <TSA OCC>](mailto:Robert.S.Johnson@TSA.OCC); [Newhouse, Victoria <TSA OCC>](mailto:Victoria.Newhouse@TSA.OCC)  
**Cc:** (b) (6)  
**Subject:** FW: (Fwd) violations of FOIA by TSA  
**Importance:** High

Thanks, (b) (6). We're aware of Mr. Hasbrouck's complaint.

Howard Plofker  
Office of Chief Counsel  
Transportation Security Administration  
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571-227-(b) (6)