

The Identity Project
(PapersPlease.org)
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415-824-0214 (cell/mobile)

June 14, 2013

Transportation Security Administration, TSA-20, East Tower
FOIA Division
601 South 12th Street
Arlington, VA 20598-6020

via e-mail: FOIA.TSA@dhs.gov

FOIA Request
Fee benefit requested
Fee waiver requested

Dear FOIA Officer:

This is a request pursuant to the federal Freedom of Information Act, 5 U.S.C. § 552.

I request access to and copies of all records pertaining to any “TSOC ID Verification Report” or similar log, record, report, or e-mail message indicating the numbers of ID checks, numbers of ID checks resulting in a “not verified” outcome, or numbers of checks resulting in a “denied” outcome, including but not limited to any aggregated reports for these quantities over any time periods, any guidelines or instructions for the preparation of such reports or the categorization of events or outcomes for reporting purposes, and any e-mail messages mentioning such reports or reporting protocols.

A copy of one e-mail message including such report data and referring to a “TSOC IDVERIFICATION REPORT”, released in response to our FOIA request TSA-11-0344, is attached.

With respect to any e-mail messages included in the responsive records, I specifically request access to and copies of the complete informational content of the underlying electronic records, in their full and complete form including all headers and attachments, fully expanded e-mail addresses, full addresses for address "aliases", full lists for "distribution list" aliases, and all related metadata.

As a representative of the news media I am only required to pay for the direct cost of duplication after the first 100 pages. Through this request, I am gathering information on DOJ policies and procedures that is of current interest to the public because without this information, there is no way for members of the public to know how or to whom to complain of human rights violations by DOJ, to understand how such complaints are supposed to be handled, or to know what sorts of complaints have

been made and how they have, in fact, been handled. This information is being sought on behalf of The Identity Project (“IDP”). IDP provides advice, assistance, publicity, and legal defense to those who find their rights infringed or their legitimate activities curtailed by demands for identification, and builds public awareness about the effects of ID requirements on fundamental rights. IDP is a program of the First Amendment Project, a nonprofit organization providing legal and educational resources dedicated to protecting and promoting First Amendment rights.

This information will be made available to the public. One of the principal activities of IDP is publication of the informational and educational Web site at <<http://www.papersPlease.org>>, where we have published documents obtained in response to our previous FOIA requests.

Please waive any applicable fees. Release of this information is in the public interest because it will contribute significantly to public understanding of TSA screening procedures and practices. The records we are requesting clearly relate to government operations and activities. It is in the public interest for the public to know how many people have been denied passage at TSA or contractor checkpoints, on what basis, and the real-world consequences of not showing ID credentials or not being “verified”. There has been, and continues to be, extensive interest in the TSA “identity verification” process and its outcomes and in “no-fly” decisions. The Identity Project is a nonprofit organization with no commercial interest in this information.

If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions. I will also expect you to release all segregable portions of otherwise exempt material. I, of course, reserve the right to appeal your decision to withhold any information or to deny a waiver of fees. Please respond as soon as possible to confirm your receipt of this request. I look forward to your complete reply within 20 business days, as the FOIA statute requires.

I specifically request that you provide me by e-mail with confirmation of your agency's docketing of this request, the reference number assigned to this request, the status including the estimated date of completion of your agency's action with respect to this request, and how I can track the status and estimated date of completion of your agency's action with respect to this request.

This request is being submitted by e-mail. To expedite receipt of your response, please respond by e-mail. Please telephone me immediately at 415-824-0214 if you have any questions or need further information or clarification. If you do not expect to complete your response within the statutory deadline, please provide partial responses of all responsive records as soon as they are processed.

Sincerely,

Edward Hasbrouck

-----Original Message-----

From: (b) (6) (b) (6)
Sent: Sunday, June 22, 2008 10:48 AM
To: Drennan, John TSA OCC; Vente, Robert TSA OCC; Kerner, Francine; Vente, Robert TSA OCC;
(b) (6)

Cc: (b) (6)
Subject: RE: Weekend TSOC Schedule for OCC

Close out update. (b) (5)
(b) (5), (b) (6) is here to
transition. He gets extra points for showing up early. (b) (6)

From: (b) (6) (b) (6)]
Sent: Sun 6/22/2008 10:12 AM
To: Drennan, John TSA OCC; Vente, Robert TSA OCC; Kerner, Francine; Vente, Robert TSA OCC;
(b) (6)

Cc: (b) (6)
Subject: RE: Weekend TSOC Schedule for OCC

All: An update on this mornings activity. (b) (5), (b) (6)

TSOC ID VERIFICATION REPORT

22 Jun 08

0500-0800

HOUR

MAX QUEUE WAIT

AVG CALL DURATION

NUMBER OF ID CHECKS

ID CHECKS NOT VERIFIED

DENIALS

0500-0559

5.7

9

0

0

0600-0659

4

5.3

18

5

1

0700-0759

1

5.8

18

0

0

From: (b) (6) (b) (6)
Sent: Sun 6/22/2008 7:25 AM
To: Drennan, John TSA OCC; Vente, Robert TSA OCC; Kerner, Francine; Vente, Robert TSA OCC;
(b) (6)
(b) (6)
Cc: (b) (6)
Subject: RE: Weekend TSOC Schedule for OCC

All: Goodmorning. Quiet night for the program people here. Summary of the action is below. More later. Best, (b) (6)

ID VERIFICATION SUMMARY

21-22 JUN 08

1700-0500 HRS

1. TOTAL # ID CHECKS: 74
2. TOTAL # UNVERIFIABLE IDS: 18
3. TOTAL # DENIALS: 7
4. AVERAGE CALL DURATION: 8.5 MINUTES

SUMMARY OF DENIALS:

HOUR

MAX QUEUE WAIT

AVG CALL DURATION

ID CHECKS

ID CHECKS NOT VERIFIED

DENIALS

1700-1759

6

6

8

1

0

1800-1859

4

7

18

5

0

1900-1959

4

11

10

2

0

2000-2059

6

9

12

3

2

2100-2159

5

4

5

0

0

2200-2259

4

4

4

0

0

2300-2359

0

7

4

0

0

2400-2459

0

9

4

2

0

0100-0159

0

13

6

3

4

0200-0259

n/a

n/a

n/a

n/a

n/a

0300-0359

0

15

3

2

1

0400-0459

0

5

2

1

0