

James R. Wheaton, SBN 115230
David A. Greene, SBN 160107
Geoffrey W. King, SBN 267438
FIRST AMENDMENT PROJECT
California Building
1736 Franklin Street, Ninth Floor
Oakland, CA 94612
Phone: (510) 208-7744
Facsimile: (510) 208-4562
wheaton@thefirstamendment.org
dgreene@thefirstamendment.org
gking@thefirstamendment.org

Attorneys for Plaintiff Edward Hasbrouck

UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA

Edward Hasbrouck

Plaintiff,

vs.

U.S. Customs and Border Protection

Defendant.

Case No. _____

**COMPLAINT FOR INJUNCTIVE AND
DECLARATORY RELIEF**

Date: _____
Time: _____
Judge: _____

Plaintiff, Edward Hasbrouck, in support of his Complaint for Injunctive and Declaratory Relief, alleges the following facts:

JURISDICTION AND VENUE

1. This is an action under the Freedom of Information Act, 5 U.S.C. § 552 ("FOIA"), the Privacy Act, 5 U.S.C. § 552a ("PA"), and the Federal Declaratory Judgment Act, 28 U.S.C. § 2201, for declaratory, injunctive, and other appropriate relief and seeking the disclosure and release of agency records improperly withheld from Plaintiff Edward Hasbrouck ("Hasbrouck") by Defendant U.S. Customs and Border Protection ("CBP"). This Court has both subject matter jurisdiction over this action and personal jurisdiction over the parties pursuant to 5 U.S.C. § 552(a)(4)(B) and 5 U.S.C. § 552a(g)(5). This Court also has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331, 1346(a)(2), and 1361.

2. Venue is appropriate in this district pursuant to 28 U.S.C. §§ 1391(e) and 1402(a)(1), 5 U.S.C. § 552(a)(4)(B), and 5 U.S.C. § 552a(g)(5).

INTRADISTRICT ASSIGNMENT

3. This Court has Intradistrict Assignment jurisdiction pursuant to L.R. §§ 3-2(c) and (d).

NATURE OF THE ACTION

4. This complaint concerns the failure to disclose records regarding the warrantless, suspicionless dragnet collection and maintenance of Federal government records of the travel, activities, and other personal information concerning U.S. citizens not accused of any crime.

5. In November, 2006, Defendant CBP, an agency within the Department of Homeland Security, revealed that it was already operating a system of records—for which, despite the requirements of the Privacy Act, no prior System of Records Notice (“SORN”) had been promulgated—which it labeled the “Automated Targeting System” (“ATS”). According to the SORN, ATS contained records related to international travel by U.S. citizens and others, including complete airline reservations or “Passenger Name Records” (PNRs), used among other purposes for making “risk assessments” of travelers. In 2007, in his capacity as a member of the news media and a consultant to the Identity Project (“IDP”) on travel-related technical, civil liberties, and human rights issues, Plaintiff Edward Hasbrouck requested copies of his own records pursuant to his right of access under the Privacy Act.

6. When he received a response which appeared manifestly incomplete and which invoked FOIA exemptions clearly inapplicable to records required to be released pursuant to the Privacy Act, Hasbrouck appealed. Almost three years later, he has received no acknowledgment or response to that appeal.

7. In October 2009, Hasbrouck tried again, filing a new, broader Privacy Act request to CBP for his own travel-related records from ATS and other CBP systems of records and an accounting of when and to whom they had been disclosed by CBP, a FOIA and Privacy Act request for records concerning what had happened to his 2007 request and appeal, and a FOIA request for general information concerning the indexing, search, and retrieval capabilities of the ATS records system. When Hasbrouck received no response, he appealed the constructive denial of each of these requests.

1 Nine months after making these requests and seven months after making these appeals, he has
2 received no information in response.

3 **FACTUAL BACKGROUND**

4 8. Plaintiff Edward Hasbrouck is a U.S. citizen and a resident of San Francisco in the Northern
5 District of California. Hasbrouck works as member of the news media as an author, freelance
6 journalist, blogger, and consultant to the Identity Project, which is based in Oakland, California.
7 He has worked for the IDP for the past four years. Hasbrouck seeks the records described below in
8 his capacity as a professional journalist.

9 9. CBP is an agency designed to assist the Secretary of the Department of Homeland Security
10 in protecting the United States' borders, detecting and detaining terrorists seeking entry into the
11 United States, and enforcing the United States' immigration and trade laws.

12 10. CBP is an agency within the meaning of 5 U.S.C. § 552(f).

13 11. IDP provides advice, assistance, publicity, and legal defense to those who find their rights
14 infringed or their legitimate activities curtailed by demands for identification, and builds public
15 awareness about the effects of ID requirements on fundamental rights. IDP is a program of the First
16 Amendment Project, a nonprofit organization providing legal and educational resources dedicated
17 to protecting and promoting First Amendment rights.

18 12. One of the principal activities of IDP is publication of the informational and educational Web
19 site at <http://www.papersplease.org>, where IDP publishes documents obtained in response to FOIA
20 requests.

21 13. Additionally, Hasbrouck seeks the records described below to publish them on his own Web
22 site and blog of travel news, information, and advice, "The Practical Nomad," as well as in the
23 sections concerning airport security in future editions of his book, "The Practical Nomad: How to
24 Travel Around the World" (Avalon Travel, 4th ed., 2007).

25 14. Hasbrouck seeks these records because public disclosure and availability of the documents
26 requested from the CBP, including records about individuals' travels and the manner in which they
27 are indexed and retrieved, is essential to public understanding of what records the DHS keeps about
28 individual travelers, how those records can be retrieved, and how those records are used.

1 **FIRST CAUSE OF ACTION**

2 **RECORDS PERTAINING TO EDWARD JOHN HASBROUCK, THE AUTOMATED**
3 **TARGETING SYSTEM (ATS), AND OTHER CBP SYSTEMS OF RECORDS**

4 15. By letter sent June 27, 2007, Hasbrouck made a Privacy Act request ("the 2007 PA request")
5 to the CBP Office of Field Operations for copies of all information relating to himself "contained
6 in the system of records established for the Automated Targeting System ('ATS')." He noted that
7 this particular system of records was disclosed in a SORN in the Federal Register on November 2,
8 2006 (Volume 71, Number 212, pages 64543-64546). Hasbrouck specifically asked for "any records
9 relating to any risk assessments, the rules used for determining the assessments, any pointer or
10 reference to the underlying records from other systems that resulted in the assessments, and any API
11 (Advance Passenger Information) and PNR (Passenger Name Record) information obtained from
12 commercial air, rail, or road carriers, CRSs (Computerized Reservation Systems), GDSs (Global
13 Distribution Systems), PNR aggregators or intermediaries, or other third parties." Hasbrouck cited
14 his right to this information under 5 U.S.C. § 552a(d)(1) and requested a "detailed explanation as
15 to the reasons for denying or not fully complying" with his inquiry. He agreed to pay reasonable
16 copying fees, included a signed declaration attesting to his identity under penalty of perjury and a
17 signed Privacy Act release form, and directed further questions regarding his request to attorney
18 James Harrison. Hasbrouck sent this request, through his attorney, to the address specified for
19 Privacy Act requests in the then-current Privacy Act SORN for ATS. Attached hereto as Exhibit A
20 is an unsigned, but otherwise true and correct, copy of the June 27, 2007, letter and release form.

21 16. By letter dated August 13, 2007, with file number 2007F4114, CBP Director of Field
22 Programs Lisa Brown of the Office of Field Operations responded to Hasbrouck through his attorney
23 James Harrison. CBP sent what it called fourteen (14) pages of requested documents, though
24 Harrison found the release to be sixteen (16) pages. CBP also claimed certain exemptions, all
25 pursuant to FOIA, even though the request was made under the PA and no FOIA exemptions apply
26 to records required to be released pursuant to the PA. Attached hereto as Exhibit B is a true and
27 correct copy of the August 13, 2007 letter.

28 17. Hasbrouck appealed via a letter dated September 13, 2007 to the CBP Office of Regulations

1 and Rulings detailing seven different categories of information, including any "ATS and PNR
2 records relating to Hasbrouck's travel prior to June 23, 2003," which CBP failed to disclose. He
3 noted that no explanation was offered for the failure, and stated reasons he believes the information
4 exists in the ATS system of records. He requested a new search and review for which records or
5 portions of records should be disclosed, as well as the release of all PNRs in their original,
6 unredacted electronic format. Hasbrouck also appealed all redactions and their associated claimed
7 exemptions on the ground that they were manifestly erroneous. Attached hereto as Exhibit C is an
8 unsigned, but otherwise true and correct, copy of the September 13, 2007 letter, and attached hereto
9 as Exhibit D is a true and correct copy of the postal receipt and delivery confirmation.

10 18. On October 15, 2009, Hasbrouck sent a Privacy Act request ("the 2009 Privacy Act
11 request") to the FOIA/Privacy Act Division of CBP. He asked for copies of all information about
12 himself, as a U.S. citizen, resident of San Francisco, and travel agent, from any of these systems of
13 records: the Automated Targeting System (ATS, DHS/CBP-006), Advance Passenger Information
14 System (APIS, DHS/CBP-005), Border Crossing Information System (BCIS, DHS/CBP-007),
15 Arrival and Departure Information System (ADIS, DHS/USVISIT-001), and U.S. Customs and
16 Border Protection TECS (DHS/CBP-011). He included a request for all PNR and Interagency
17 Border Inspection System (IBIS) data, regardless of where it is located, as well as all information
18 about him referenced in the "Categories of Records in the System" section of the SORN, and an
19 accounting of all disclosures of any of these records. He reiterated his reasons to believe the
20 information exists, and cited DHS Privacy Policy Guidance Memorandum Number 2007-1 as
21 establishing his right to the information. He included a signed declaration attesting to his identity
22 under penalty of perjury. Before sending this request, Hasbrouck contacted CBP by telephone to
23 determine to what address it should be sent. CBP staff told Hasbrouck that despite the requirement
24 of the Privacy Act for the promulgation of a SORN for each system of records containing a valid
25 address for access requests, the address of the office designated by CBP to receive and respond to
26 Privacy Act requests for ATS data had changed without the promulgation of any new SORNs, and
27 the addresses in the SORNs were invalid. At the direction of CBP staff, Hasbrouck sent this 2009
28 Privacy Act request to the address provided by phone by CBP, and on the CBP website, and not to

1 the addresses in the SORNs for the respective systems of records. Attached hereto as Exhibit E is
2 a true and correct copy of the October 15, 2009 letter.

3 19. Lacking any response from CBP other than the postal delivery confirmation receipt,
4 Hasbrouck sent a letter dated December 10, 2009 appealing CBP's constructive denial of his Privacy
5 Act Request. He asked that CBP follow through on his October 15, 2009 request. Attached hereto
6 as Exhibit F is a true and correct copy of the December 10, 2009 letter.

7 20. In a letter dated December 24, 2009, with file number H089017, CBP acknowledged
8 receiving Mr. Hasbrouck's December 10, 2009 request for documents and records pertaining to
9 himself in specific CBP systems of records. FOIA Appeals, Policy & Litigation Branch Chief Shari
10 Suzuki stated in the letter that the matter was assigned to her department, and specifically to Andrew
11 Langreich. The letter promised a prompt reply, which would possibly be delayed by waiting for
12 input from other agencies. Suzuki referred any questions regarding the status or priority of the
13 request to herself, and any questions regarding substantive legal issues to Langreich. Attached hereto
14 as Exhibit G is a true and correct copy of the December 24, 2009 letter.

15 21. On October 15, 2009, Hasbrouck also sent a FOIA and Privacy Act request ("the 2009
16 FOIA/PA request") to the FOIA/Privacy Act Division of CBP. He asked for copies of any and all
17 documents and records created by CBP or other agencies in the course of processing of his 2007 PA
18 request, CBP file number 2007F4114, and his appeal of the CBP response to that request.

19 22. To assist in locating responsive records, Hasbrouck provided copies of his request, CBP's
20 response, his appeal, and the postal delivery confirmation receipt for his appeal. He stated that this
21 request was made pursuant to both the PA and FOIA, and that he waived and objections under the
22 PA to the release of information pertaining to him in response to this request. Hasbrouck included
23 a signed declaration attesting to his identity under penalty of perjury. Before sending this request,
24 Hasbrouck contacted CBP by telephone to determine to what address it should be sent. CBP staff
25 told Hasbrouck that despite the requirement of FOIA and the Privacy Act for the promulgation of
26 a FOIA notice containing a valid address for FOIA requests and a SORN for each system of records
27 containing a valid address for PA requests, the address of the CBP FOIA/Privacy Act office had
28 changed without the promulgation of a new FOIA notice or new SORNs, and the addresses in the

1 FOIA notice and the SORNs were invalid. At the direction of CBP staff, Hasbrouck sent his
2 FOIA/Privacy Act request to the address provided by phone by CBP, and on the CBP website, and
3 not to the address included in the then-current DHS "Interim Final Rule" designating FOIA request
4 addresses of record or the addresses in the SORNs for the respective systems of records. Attached
5 hereto as Exhibit H is a true and correct copy of this October 15, 2009 letter.

6 23. Lacking any response from CBP other than the postal delivery confirmation receipt,
7 Hasbrouck sent a letter dated December 10, 2009 appealing CBP's constructive denial of his 2009
8 FOIA/PA request. He asked that CBP follow through on his October 15, 2009 request. Attached
9 hereto as Exhibit I is a true and correct copy of the December 10, 2009 letter.

10 24. In a letter dated December 24, 2009, with file number H089016, CBP acknowledged
11 receiving Hasbrouck's December 10, 2009 request for documents and records related to the
12 processing of his 2007 Privacy Act request. FOIA Appeals, Policy & Litigation Branch Chief Shari
13 Suzuki stated in the letter that the matter was assigned to her department, and specifically to Andrew
14 Langreich. The letter promised a prompt reply, which would possibly be delayed by waiting for input
15 from other agencies.

16 25. Suzuki referred any questions regarding the status or priority of the request to herself, and
17 any questions regarding substantive legal issues to Langreich. Attached hereto as Exhibit J is a true
18 and correct copy of this December 24, 2009 letter.

19 26. On October 15, 2009, Hasbrouck also sent a FOIA request ("the 2009 FOIA request") to
20 the FOIA/Privacy Act Division of CBP. He asked for copies of any and all documents and records
21 describing the search systems and methods, indexing, query formats and options, data fields and
22 formatting, and the numbers or other identifying particulars by which Passenger Name Record (PNR)
23 or other data can be retrieved from the Automated Targeting System (ATS, DHS/CBP-006),
24 Advance Passenger Information System (APIS, DHS/CBP-005), Border Crossing Information
25 System (BCIS, DHS/CBP-007), Arrival and Departure Information System (ADIS, DHS/USVISIT-
26 001), and U.S. Customs and Border Protection TECS (DHS/CBP-011) systems of records.

27 27. Before sending this request, Hasbrouck contacted CBP by telephone to determine to what
28 address it should be sent. CBP staff told Hasbrouck that despite the requirement of FOIA and the

1 Privacy Act for the promulgation of a FOIA notice containing a valid address for FOIA requests and
2 a SORN for each system of records containing a valid address for PA requests, the address of the
3 CBP FOIA/Privacy Act office had changed without the promulgation of a new FOIA notice or new
4 SORNs, and the addresses in the FOIA notice and the SORNs were invalid. At the direction of CBP
5 staff, Hasbrouck sent his FOIA request to the address provided by phone by CBP, and on the CBP
6 website, and not to the address included in the then-current DHS "Interim Final Rule" designating
7 FOIA request addresses of record or the addresses in the SORNs for the respective systems of
8 records. Attached hereto as Exhibit K is a true and correct copy of this October 15, 2009 letter.

9 28. Lacking any response from CBP other than the postal delivery confirmation receipt,
10 Hasbrouck sent a letter dated December 10, 2009 appealing CBP's constructive denial of his 2009
11 FOIA request. He asked that CBP follow through on his October 15, 2009 request. Attached hereto
12 as Exhibit L is a true and correct copy of the December 10, 2009 letter.

13 29. In a letter dated December 24, 2009, with file number H089017, CBP acknowledged
14 receiving Hasbrouck's December 10, 2009 request for documents and records related to the search
15 and retrieval of data from specific CBP systems of records. The same reference number, H089017,
16 was provided on this letter as on the letter dated the same day responding to Hasbrouck's 2009 PA
17 request, even though the two requests were made separately, for different records, pursuant to
18 different statutes. FOIA Appeals, Policy & Litigation Branch Chief Shari Suzuki stated in the letter
19 that the matter was assigned to her department, and specifically to Andrew Langreich. The letter
20 promised a prompt reply, which would possibly be delayed by waiting for input from other agencies.
21 Suzuki referred any questions regarding the status or priority of the request to herself, and any
22 questions regarding substantive legal issues to Langreich. Attached hereto as Exhibit M is a true and
23 correct copy of this December 24, 2009 letter.

24 30. Hasbrouck has exhausted the administrative remedies with respect to each of these four
25 requests (the 2007 PA request, the 2009 PA request, the 2009 FOIA/PA request, and the 2009 FOIA
26 request).

27 31. Defendants have wrongfully withheld the requested records from Hasbrouck.
28

1 **PRAYER FOR RELIEF**


2 WHEREFORE, Plaintiff Edward Hasbrouck prays that this Court:

- 3 A) Declare that Defendant has violated the Privacy Act and FOIA;
- 4 B) Order Defendant to conduct complete and thorough searches for all requested records, and
5 produce all non-exempt requested records so located;
- 6 C) Order Defendant to process in accordance with the Privacy Act all records improperly
7 processed solely under FOIA despite having been requested pursuant to the Privacy Act;
- 8 D) Reveal all redacted material as requested in Plaintiff's September 13, 2007 letter;
- 9 E) Order Defendant to promptly release to Plaintiff all non-exempt requested records on each
10 subject in the manner and order specified by Plaintiff;
- 11 F) Award Plaintiff costs and reasonable attorneys' fees incurred in this action; and
- 12 G) Grant such other relief as the Court may deem just and proper.

13
14 DATED: August 18, 2010

Respectfully submitted,

15
16
17 By: _____



18 Geoffrey King

19 Attorneys for Plaintiff

20 EDWARD HASBROUCK
21
22
23
24
25
26
27
28

Exhibit A

Privacy Act Request

**U.S. Customs and Border Protection
Office of Field Operations
Freedom of Information Act/Privacy Act, Room 5.5-C
1300 Pennsylvania Avenue, NW
Washington, D.C. 20229**

Dear FOIA Officer,

This letter constitutes a request under the Privacy Act, 5 U.S.C. §552a. I request copies of all information relating to myself contained in the system of records established for the Automated Targeting System ("ATS"). Notice of this system of records ("SORN") was made in the Federal Register on November 2, 2006 (Volume 71, Number 212, pages 64543-64546). This letter of explanation is accompanied by a completed Request for Records/Privacy Act Release Form.

My request is for all information relating to myself referenced in the Categories of Records in the System section of the SORN. Specifically, I am asking for any records relating to any risk assessments, the rules used for determining the assessments, any pointer or reference to the underlying records from other systems that resulted in the assessments, and any API (Advance Passenger Information) and PNR (Passenger Name Record) information obtained from commercial air, rail, or road carriers, CRSs (Computerized Reservation Systems), GDSs (Global Distribution Systems), PNR aggregators or intermediaries, or other third parties. I am requesting these records as is my right under 5 U.S.C. § 552a(d)(1). (*See also* OMB Guidelines (40 Fed. Reg. 28948, 28957) as well as a 2004 U.S. Department

of Justice overview of the Privacy Act, "a requestor need not state his reason for seeking access to records under the Privacy Act ..."¹)

Should CBP provide less than a complete copy of all records relating to myself contained in this system of records, I request a detailed explanation as to the reasons for denying or not fully complying with my request.

My full name is: EDWARD JOHN HASBROUCK
My current address is: 1130 TREAT AVENUE
SAN FRANCISCO, CA 94110
My date of birth is: JANUARY 11, 1960
My place of birth is: CAMBRIDGE, MA

I ask that your response to this Privacy Act request, and all other communication by you to me regarding this matter, be directed to James P. Harrison, staff attorney at the First Amendment Project. This request also constitutes my sworn statement verifying and identifying Mr. Harrison as my representative in this matter. I expressly authorize you to release to him copies of my records contained in the system of records mentioned above and to respond to any other Privacy Act request made by him on my behalf.

Mr. Harrison's address is:

James P. Harrison
First Amendment Project
1736 Franklin Street, 9th Floor
Oakland, CA 94612

¹ USDOJ: FOIA: OVERVIEW OF THE PRIVACY ACT OF 1974, 2004 EDITION, "Individual's Right of Access, May 2004, available at <http://www.usdoj.gov/oip/1974indrigacc.htm>.

I promise to pay reasonable fees incurred in the copying of these documents up to the amount of \$25. If the estimated fees will be greater than that amount, please contact Mr. Harrison before such expenses are incurred.

If you deny all or any part of this request, please cite each specific exemption that forms the basis of your refusal to release the information and notify Mr. Harrison of the appeal procedures available under the law.

I have traveled to from the United States, by commercial air carrier, within the previous five years. Should CBP need my travel information to locate the requested records, please contact James P. Harrison and specify the information you require.

Pursuant to 28 USCS §1726, and in compliance with 6 CFR 5.21(d), I declare (certify, verify, or state) under penalty of perjury that the foregoing is true and correct.

Executed on this date:

Signature:

EDWARD JOHN HASBROUCK

U.S. Customs and Border Protection
Office of Field Operations
Freedom of Information Act/Privacy Act, Room 5.5-C
1300 Pennsylvania Avenue, NW
Washington, D.C. 20229

REQUEST FOR RECORDS/PRIVACY ACT RELEASE FORM
Requests received without a letter of explanation will not be processed.
(Please Print)

Family Name	Given Name	Middle Name
HASBROUCK	EDWARD	JOHN
Address (Street Number and Name)		Apt Number
1130 TREAT AVENUE		
City	State	Zip Code
SAN FRANCISCO	CA	94110
Date of Birth	Country of Birth	Other names used; if any
JANUARY 11, 1960	USA	
Name at time of entry into the U.S.	Dates of Entry into the U.S.	Ports of Entry into the U.S.
EDWARD JOHN HASBROUCK	MULTIPLE ENTRIES BY FOOT, PRIVATE CAR, BUS, TRAIN, AND AIRLINE	MULTIPLE AIRPORTS AND MULTIPLE LAND PORTS OF ENTRY
Passport Number	Alien Registration Number	Petition or Claim Receipt
212838038 (PREVIOUS PASSPORTS 158700338 AND 052187408)		

Consent to Release Information *(Complete if name is different from requester)*

I understand that knowingly or willfully seeking or obtaining access to records and/or information about another person under false pretenses is punishable by a fine up to \$5,000. I also understand that any applicable fees must be paid by me. I request that any located and disclosable CBP records and/or information be forwarded to:

Name of Requester (Last, First and Middle Name)

Address (Street Number and Name)

Apt Number

City

State

Zip Code

I declare (or certify, verify, or state) under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Signature

Date

Note: The signature on this request is not required to be notarized; however, severe penalties may apply for false identification.

Revised January, 2006

Exhibit B



**U.S. Customs and
Border Protection**

August 13, 2007

DIS-2-OFO:FP DG
2007F4114

James P. Harrison
First Amendment Project
1736 Franklin Street, 9th Floor
Oakland, California 94612

Dear Mr. Harrison:

This is in acknowledgement and response to your Freedom of Information Act (FOIA) request, on behalf of your client Edward John Hasbrouck.

A search of U.S. Customs and Border Protection (CBP) database has produced fourteen (14) pages of requested documents. Certain portions of these documents are exempt from disclosure pursuant to 5 USC 552 (b)(2), as they are administrative markings and are related solely to the internal administrative practices of this agency. In addition, specific sections are excepted from revelation pursuant to exemption (b)(7)(C) of the FOIA, as they are names of individuals the disclosure of which would constitute an unwarranted invasion of personal privacy.

If you consider the deletions to constitute a partial denial of your request for disclosure, you may appeal to the Office of Regulations and Rulings, U.S. Customs and Border Protection, 1300 Pennsylvania Avenue NW, Mint Annex 5th Floor, Washington, D.C. 20229. Both the front of the envelope and the appeal letter should contain the notation "Freedom of Information Act Appeal."

Please notate file number 2007F4114 on any future correspondence to CBP related to this request.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Brown", with a stylized flourish at the end.

Lisa Brown
Director, Field Programs
Office of Field Operations

Enclosures

HASBROUCK, EDWARD 01/11/1960

07/17/2007

b2
[REDACTED]
SDXHXW/

** ELECTRONIC LISTING **

1.Z/1HASBROUCK/EDWARD
1 UA 847C 17JUL IADEZE SB2 945P 920A^ TU/WE E
IAD/0654CT/ARVS 849P OT ^DPTS 945P OT
EZE/0654CT/ARVS 920A OT
FONE-IADR000005106239675
]

---HISTORY---

RCVD-VRU/0000000
DEN AG IF 1719Z/17MAY
XS UA 847 F17JUL IADEZE SB/SB2 945P 920A *
AS UA 847 C17JUL IADEZE SB/SB2 945P 920A
RCVD-/U112345 -CR- IAD/1S9B/UA SU JK 17JUL0102Z
HS UA 847 F17JUL IADEZE SB/SB2 945P 920A *
RCVD-/0000000 -CR- DEN/1S9B/UA AG IF 17MAY1719Z
]

5/05/2007

b2
[REDACTED]
*** ELECTRONIC TICKET ***

F 1.1HASBROUCK/EDWARDMR
WW1ACWW 10APR LR8SWR
1 AC 761 L SU 6MAY YULSFO HK1 0830 1130 CABY
FONE-
1.WW1-H 1 415 824-0214
2.WW1-P 1 415 824-0214
3.WW1-A 1130 TREAT AVE./**/SAN FRANCISCO CA/94110 US
4.WW1-A EDWARD//HASBROUCK.ORG/MEMBER EMAIL
TKT-
1.1 K10APRWW1WW 0142144842376
AP FAX-
1. SSRAUTHAC HK/ACOD/WW1AC/WWGS/10APR7 ACCOUNT CODE USED OWACO
RMKS-
1. TIDGFOBXX86N
2. BKIP 198.144.208.42 10APR07 05:56
3.1 C/H IS EDWARD HASBROUCK/CA USER ENTERED CREDIT CARD/USD 366
.64/ALL PSGRWEB BOOKING
4. MOP: CHARGE MY CREDIT CARD

---HISTORY---

RCVD-INTERNET PNR GUEST
WW1 AC WW 0556Z/10APR
WW1 GS WW I0IBM01 0556Z/10APR
NO FLOWN SEGS

03/28/2007

---KL PNR---

RECORD LOCATOR: SYLSFU

NAMES

1. HASBROUCK/EDWARD/MR

DOCUMENT: PPT-212838038 EXPIRES: 23FEB15

GENDER : M DOB: 11JAN60 NATIONALITY: US

ITINERARY

1	KL	606	K	SA	24MAR	SFOAMS	HK1	1620	1155	1	M	S
2	KL	1722	L	WE	28MAR	BRUAMS	HK1	0825	0920		M	
3	KL	605	L	WE	28MAR	AMSSFO	HK1	1110	1305		M	S

SUPPLEMENTARY INFORMATION

001 FQTV HK/ KL NW380562313 HASBROUCK/EDWARDMR

002 CTCT KL CTCT SFO415 977 7100 A

003 CTCP KL CTCP SFO415 977 7150 FAX

FONE

001 HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

RMKS

001 *CRCKL*SFOAMS/K/24MAR-OK

002 *CRCKL*BRUSFO/L/28MAR-MSK OK

TKT

ETR001 **ELECTRONIC TICKET REFERENCE**

PASSENGER : HASBROUCK/EDWARDMR

CONJUNCTION : NO

01 O 0127825662449 CPN1 - KL 0606 K 24MAR SFOAMS

02 O 0127825662449 CPN3 - KL 1722 L 28MAR BRUAMS

03 O 0127825662449 CPN4 - KL 0605 L 28MAR AMSSFO

HISTORY

AN.1HASBROUCK/EDWARDMR

AS. KL 606 K 24MAR SFOAMS DK/HK1 1620 1155 M S

AS. KL 1720 T 28MAR BRUAMS DK/HK1 0615 0710 M 1

AS. KL 605 T 28MAR AMSSFO DK/HK1 1110 1305 M 1S

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2034Z/23MAR TTY

XS. KL 1720 T 28MAR BRUAMS HK1 0615 0710 M

XS. KL 605 T 28MAR AMSSFO HK1 1110 1305 M S

AS. KL 1722 L 28MAR BRUAMS DK/HK1 0825 0920 M 2

AS. KL 605 L 28MAR AMSSFO DK/HK1 1110 1305 M 2S

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2048Z/23MAR TTY

ASI.KL 606M24MAR HK 15J NW 1HASBROUCK/EDWARDMR

ASI.KL 605M28MAR HK 31A NW 1HASBROUCK/EDWARDMR

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2129Z/23MAR TTY

RCVD-HDQNW

ATL RM 1P 2145Z/23MAR ETKT UPDATE

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2145Z/23MAR TTY

CRCKL RC 1S 1103Z/24MAR EOT

RCVD-HDQNW2ZNO5I 111111/MSP NW A 24050246PDDD1 CNUS

HDQ RM NW 2041Z/24MAR ADL EVENT TRIGGERED TTY

RCVD-HDQNW

ATL RM 1P 2042Z/24MAR ADL EVENT TRIGGERED ETKT UPDATE

RCVD-HDQNW

ATL RM 1P 2042Z/24MAR ADL EVENT TRIGGERED ETKT UPDATE

3/24/2007

1 UA1138S 30NOV SFOYVR HK1 612P 830P * WE E
2 UA1164W 04DEC YVRSFO HK1 612P 831P * SU E
*** SEAT DATA EXISTS ***]9D;
*** FREQUENT FLYER DATA EXISTS ***]*MP;
FONE-SFOR/415-824-8562

2 SFON/PAX ADVZD OF FARE RULES AND RESTRICTIONS
3 NOTI/4158240214

DLVR-EDWARD HASBROUCK"1130 TREAT AVE."SAN FRANCISCO CA Z/94110
ADRS-EDWARD HASBROUCK"1130 TREAT AVE."SAN FRANCISCO CA Z/94110"U

SA

)]FOP:-CA5490350573479842/D0508

TKTG-T/CON 18NOV1921Z IT CS **ELECTRONIC DATA EXISTS**]*HTE;

*** LINEAR FARE DATA EXISTS ***]*LF;

ATFQ-TK/ B-*1QG4/F

FQ-USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CN

X1.WO7HOLN

RMKS-A/ITN EMAIL-UNITED"HASBROUCK.ORG

2 A/ITN REC LOC-1132340138.04105

ACKN-UA LHKBOM 18NOV 1921

]

---HISTORY---

RCVD-EDWARDHASBROUCK/DWEITN

QSB AG IT 1921Z/18NOV

QR Q/UAA/02

RCVD- -CR- UAA TR IM 19NOV0510Z

AT HE:F^I045/9B

A TAX 7.12CA TAX 12.57SQ TAX 6.40ZP TAX .88XG TOT USD 328.32

A FARE USD 267.30 TAX 2.50AY TAX 20.05US TAX 4.50XF TAX 7.00XY

A NUC267.30END ROE1.0 ZP SFOYVR

A SFO UA YVR Q4.65 121.00SOA7CNX1 UA SFO Q4.65 137.00WO7HOLN

A TKT 1 C18NOV05

A USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CNX

1.WO7HOLN

X USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CNX

)]1.WO7HOLN

A TK/ B-*1QG4/F^I045

X OK/ B-*1QG4

XT TL1159P/19NOV

RCVD-/U000175 -CR- CON CS IT 18NOV1921Z

HS UA1164 W04DEC YVRSFO NN/HK1 612P 831P *

HS UA1138 S30NOV SFOYVR NN/HK1 612P 830P *

A TAX 7.12CA TAX 12.57SQ TAX 6.40ZP TAX .88XG TOT USD 328.32

A FARE USD 267.30 TAX 2.50AY TAX 20.05US TAX 4.50XF TAX 7.00XY

A NUC267.30END ROE1.0 ZP SFOYVR

A SFO UA YVR Q4.65 121.00SOA7CNX1 UA SFO Q4.65 137.00WO7HOLN

A B-1 C18NOV05

A USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CNX

)]1.WO7HOLN

A OK/ B-*1QG4

ADA SAN FRANCISCO CA Z/94110

RMKS-A/ITN EMAIL-UNITED"HASBROUCK.ORG

2 A/ITN REC LOC-1132340138.04105

ACKN-UA LHKBOM 18NOV 1921

]

---HISTORY---

RCVD-EDWARDHASBROUCK/DWEITN

QSB AG IT 1921Z/18NOV

QR Q/UAA/02

RCVD- -CR- UAA TR IM 19NOV0510Z

AT HE:F^I045/9B

A TAX 7.12CA TAX 12.57SQ TAX 6.40ZP TAX .88XG TOT USD 328.32

A FARE USD 267.30 TAX 2.50AY TAX 20.05US TAX 4.50XF TAX 7.00XY

A NUC267.30END ROE1.0 ZP SFOYVR

A SFO UA YVR Q4.65 121.00SOA7CNX1 UA SFO Q4.65 137.00WO7HOLN

A TKT 1 C18NOV05

A USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CNX

1.WO7HOLN

X USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CNX

)}1.WO7HOLN

A TK/ B-*1QG4/F^I045

X OK/ B-*1QG4

XT TL1159P/19NOV

RCVD-/U000175 -CR- CON CS IT 18NOV1921Z

HS UA1164 W04DEC YVR SFO NN/HK1 612P 831P *

HS UA1138 S30NOV SFOYVR NN/HK1 612P 830P *

A TAX 7.12CA TAX 12.57SQ TAX 6.40ZP TAX .88XG TOT USD 328.32

A FARE USD 267.30 TAX 2.50AY TAX 20.05US TAX 4.50XF TAX 7.00XY

A NUC267.30END ROE1.0 ZP SFOYVR

A SFO UA YVR Q4.65 121.00SOA7CNX1 UA SFO Q4.65 137.00WO7HOLN

A B-1 C18NOV05

A USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CNX

)}1.WO7HOLN

A OK/ B-*1QG4

ADA SAN FRANCISCO CA Z/94110

ADA 1130 TREAT AVE.

ADA EDWARD HASBROUCK

AFP CA5490350573479842/D0508

H9 UA 1164 W 04DEC YVR SFO

9S 01. HASBROUC^E HK 21F NW


H9 UA 1138 S 30NOV SFO YVR

9S 01. HASBROUC^E HK 17F NW

RCVD-EDWARDHASBROUCK/ZDWEITN -CR- QSB/1QG4/1V AG IT 18NOV1921Z

]

11/30/2005

 b2
LHKBOM/IT QSBIT DWEITN AG 35577091 18NOV

** UNITED CONNECTION - INTERNET **

1.1HASBROUCK/EDWARD

---KL PNR---

RECORD LOCATOR: SYLSFU

NAMES

1. HASBROUCK/EDWARD/MR

DOCUMENT: PPT-212838038 EXPIRES: 23FEB15

GENDER : M DOB: 11JAN60 NATIONALITY: US

ITINERARY

1 KL 606 K SA 24MAR SFOAMS HK1 1620 1155 1 M S

2 KL 1722 L WE 28MAR BRUAMS HK1 0825 0920 M

3 KL 605 L WE 28MAR AMSSFO HK1 1110 1305 M S

SUPPLEMENTARY INFORMATION

001 FQTV HK/ KL NW380562313 HASBROUCK/EDWARDMR

002 CTCT KL CTCT SFO415 977 7100 A

003 CTCP KL CTCP SFO415 977 7150 FAX

FONE

001 HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

RMKS

001 *CRCKL*SFOAMS/K/24MAR-OK

002 *CRCKL*BRUSFO/L/28MAR-MSK OK

TKT

ETR001 **ELECTRONIC TICKET REFERENCE**

PASSENGER : HASBROUCK/EDWARDMR

CONJUNCTION : NO

01 O 0127825662449 CPN1 - KL 0606 K 24MAR SFOAMS

02 O 0127825662449 CPN3 - KL 1722 L 28MAR BRUAMS

03 O 0127825662449 CPN4 - KL 0605 L 28MAR AMSSFO

HISTORY

AN.1HASBROUCK/EDWARDMR

AS. KL 606 K 24MAR SFOAMS DK/HK1 1620 1155 M S

AS. KL 1720 T 28MAR BRUAMS DK/HK1 0615 0710 M 1

AS. KL 605 T 28MAR AMSSFO DK/HK1 1110 1305 M 1S

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2034Z/23MAR TTY

XS. KL 1720 T 28MAR BRUAMS HK1 0615 0710 M

XS. KL 605 T 28MAR AMSSFO HK1 1110 1305 M S

AS. KL 1722 L 28MAR BRUAMS DK/HK1 0825 0920 M 2

AS. KL 605 L 28MAR AMSSFO DK/HK1 1110 1305 M 2S

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2048Z/23MAR TTY

ASI.KL 606M24MAR HK 15J NW 1HASBROUCK/EDWARDMR

ASI.KL 605M28MAR HK 31A NW 1HASBROUCK/EDWARDMR

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2129Z/23MAR TTY

RCVD-HDQNW

ATL RM 1P 2145Z/23MAR ETKT UPDATE

RCVD-HDQAAHNCMIJZ/9WE0/05703294/SFO/AA/T/US

HDQ RM AA 2145Z/23MAR TTY

CRCKL RC 1S 1103Z/24MAR EOT

RCVD-HDQNW2ZNO5I 111111/MSP NW A 24050246PDDD1 CNUS

HDQ RM NW 2041Z/24MAR ADL EVENT TRIGGERED TTY

RCVD-HDQNW

ATL RM 1P 2042Z/24MAR ADL EVENT TRIGGERED ETKT UPDATE

RCVD-HDQNW

ATL RM 1P 2042Z/24MAR ADL EVENT TRIGGERED ETKT UPDATE

9/09/2006

62
[REDACTED]
*** ELECTRONIC TICKET ***

F 1.1HASBROUCK/EDWARDMR

WW1ACWW 29AUG PMIME5

1 AC 761 A SA 9SEP YULSFO HK1 0830 1130 CABY

FONE-

1.1 WW1-H 1 415 824-8562

2. WW1-P 1 415 824-0214

3. WW1-A 1130 TREAT AVE./**/SAN FRANCISCO CA/94110 US

4. WW1-A AIRCANADA//HASBROUCK.ORG/MEMBER EMAIL

TKT-

1.1 K29AUGWW1WW 0142138066453

AP FAX-

1.1 SSRFQTVYYPN1 /UA00168716753

RMKS-

1.1 C/H IS EDWARD HASBROUCK/CA USER ENTERED CREDIT CARD/USD 248
.78/ALL PSGRWEB BOOKING/EMAIL TO C/H

2. MOP: CHARGE MY CREDIT CARD

3. PASSENGER REQUESTED I/R DELIVERY BY EMAIL TO AIRCANADA//HASBR
OUCK.ORG

4. TIDGERGJK1J4

5. BKIP 172.24.96.31 29AUG06 17:22

---HISTORY---

RCVD-INTERNET PNR GUEST

WW1 AC WW 1723Z/29AUG

WW1 GS WW IOIBM01 1723Z/29AUG

NO FLOWN SEGS

62
[REDACTED]
[REDACTED]
LHKBOM/IT QSBIT DWEITN AG 35577091 18NOV

** UNITED CONNECTION - INTERNET **

1.1HASBROUCK/EDWARD

1 UA1138S 30NOV SFOYVR HK1 612P 830P * WE E

2 UA1164W 04DEC YVRSFO HK1 612P 831P * SU E

*** SEAT DATA EXISTS *** }9D;

*** FREQUENT FLYER DATA EXISTS *** }*MP;

FONE-SFOR/415-824-8562

2 SFON/PAX ADVZD OF FARE RULES AND RESTRICTIONS

3 NOTI/4158240214

DLVR-EDWARD HASBROUCK"1130 TREAT AVE."SAN FRANCISCO CA Z/94110

ADRS-EDWARD HASBROUCK"1130 TREAT AVE."SAN FRANCISCO CA Z/94110"U

SA

)FOP:-CA5490350573479842/D0508

TKTG-T/CON 18NOV1921Z IT CS **ELECTRONIC DATA EXISTS** }*HTE;

*** LINEAR FARE DATA EXISTS *** }*LF;





ATFQ-TK/ B-*1QG4/F

FQ-USD 267.30/USD 20.05US/USD 40.97XT/USD 328.32 - 18NOV SOA7CN

X1.WO7HOLN

ADA 1130 TREAT AVE.
ADA EDWARD HASBROUCK
AFP CA5490350573479842/D0508
H9 UA 1164 W 04DEC YVR SFO
9S 01. HASBROUC^E HK 21F NW
H9 UA 1138 S 30NOV SFO YVR
9S 01. HASBROUC^E HK 17F NW
RCVD-EDWARDHASBROUCK/ZDWEITN -CR- QSB/1QG4/1V AG IT 18NOV1921Z

08/08/2005

 b2
VZHGV5 -ETKT-
REC LOC HDQ1P26INDE/TWK/05517374/SFO/1P/T/US/USD/GS
HDQ RM 1P 06JUN2005Z
1.1HASBROUCK/EDWARDMR
1 VS 12X 27JUN MO BOSLHR HK2 1925. 0655.
2 VS 19L 08AUG MO LHR SFO HK2 1100. 1350.
TKT-T/TBC/CASH/12096673091/0002/
GEN FAX- *TKN/SSR FOR TKT NBRS
1.OSI YY CTCT ADVENTURE TRAVEL 05517374  b7c
2.OSI VS CTCT  ADVENTURE TRAVEL NETWORK
3.OSI VS CTCA TWK  AIRTREKS EDWARD
4.SSRADTKVSKK02 b7c
5.SSRADTKVSKK02.
6.OSI VS TKNM93212096673091-1HASBROUCK/EDWARDMR
RMKS-
1.
---HISTORY---
REC LOC HDQ1P26INDE/TWK/05517374/SFO/1P/T/US/USD/GS
HDQ RM 1P 06JUN2005Z
A3 SSRADTKVSKK02.
A3 SSRADTKVSKK02.
RCVD-
LON SU FL 07JUN1251Z
A3 SSRTKNEVSHK1BOSLHR0012X27JUN-1HASBROUCK/EDWARDMR.932120966730
9C1
A3 SSRTKNEVSHK1LHR SFO0019L08AUG-1HASBROUCK/EDWARDMR.932120966730
9C2
RCVD-HDQ1P26INDE/TWK/05517374/SFO/1P/T/US/USD/GS
HDQ RM 1P 10JUN1857Z
A3 OSI VS TKNM93212096673091-1HASBROUCK/EDWARDMR
RCVD-HDQ1P26INDE/TWK/05517374/SFO/1P/T/US/USD/GS
HDQ RM 1P 10JUN1857Z

01/10/2005

 b2

HC3XE RCVD-HDQAA/CZCMAU/A787/05626515/SFO/AA/T/US/USD
HKG990 9994 0709 04JAN05
NM: 1.HASBROUCK/EDWARD MR
2.SS: CX872 K 10JAN05HKG SFO RR1 2345 1935 E \$CX\$
3.CT: SFO/P 415 977 7150 FAX
4.CT: SFO/T 415 977 7100 A 5.ST: SEAT CX HK1 MNLHKG 906
K04JAN.66KN/RS
6.ST: SEAT CX HK1 HKG SFO 872 K10JAN.66KN/RS
7.SR: SSR TKNA CX HK1 MNLHKG 906 K04JAN 16010846441461
8.SR: SSR TKNA CX HK1 HKG SFO 872 K10JAN 16010846441461
9.OS: OSI CX CONTRACT NBR 4SFO007FF182
10.RK: RMK BOM/ QD TO 1500 DUE TIME DIFF.
+
#11.RP: HDQAA/CZCMAU/A787/05626515/SFO/AA/T/US/USD
-

---HISTORY---
014 13.RP: HDQAA/CZCMAU/A787/05626515/SFO/AA/T/US/USD

4/17/2004

RECLOC CDJATO
1.1HASBROUCK/EDWARD MR
3 AA1110L 17APR J*MEXDFW HK1 125P 401P HRS /DCAA*CDJATO /E
4MEX/OUT1317 *1318
2DFW/PRE1555 *1318
4 AA 590L 17APR J DFWJFK*HK1 538P 1012P HRS /DCAA*CDJATO /E
TKT/TIME LIMIT
1.T-04FEB-BK69*ALL
2.TE 0017480373906-AT HASBR/E BK69*ALL 1327/04FEB*
VCR COUPON DATA EXISTS *VI TO. DISPLAY
PHONES
1.DEN [REDACTED] A EXITO WHOLESALE
2.DEN [REDACTED] B AIRTREKS SFO
INVOICED *b7c*
ADDRESS

EXITO WHOLESALE *b7c*
[REDACTED]
FARE - PRICE RETAINED/HISTORY
FREQUENT TRAVELER

1.AA 0D9X956 HK AA 1.1 HASBROUCK/EDWARD MR
AA FACTS
PCTC DATA EXISTS - PLEASE USE *P4 TO VIEW
5.OSI 7-SAGE AUTO-PROCESS 2359/06FEB04 - SET 31 JAN 2004
6.OSI
7.OSI
8.OSI
9.OSI
10.OSI
11.OSI
12.OSI
13.OSI
14.OSI AA FARE RULES STILL APPLY
19.SSR PSPT AA HK/P/158700338/US/11JAN60/M-HASBROUCK/EDWARD

GENERAL FACTS

1.OSI

REMARKS

1./AIRTREKS.COM/ HIGH ADVENTURE TRAVEL

2./

3./

4.H-AIRTREKS SFO PH [REDACTED] FX 5606

5..S*BR3

6..S*AM [REDACTED] - 67c

7.DIVIDED/BK69*A24 1316/29JAN04 GIVBLY

8.H-SPLIT FR/131647/29JAN04 GIVBLY 02/02 01/01 HASBROUCK/EDWA

9.H-CHARGE NET ONLY LL

10.|

11.|

12.|

13.|

14.|

15.|

16.|

17.|

18.|

19.|

20.|MANY COUNTRIES COLLECT AIRPORT DEPARTURE TAX IN PERSON

21.-CK

22.BAG-TAG MEX174166 SCANNED 10APR2004 0615L/DFW/LM

BAGGAGE INFORMATION

ROUTING-AA 1778 DFW /AA 433 MEX

HASBROUCK/EDWARD MR

MEX AA 174166 - BY SFO564B 2235/09APR04

ROUTING-AA 1110 DFW /AA 590 JFK

HASBROUCK/EDWARD MR

JFK AA 044215 - BY MEX443R 1120/17APR04

RECEIVED FROM - EH

BK69.A787*A24 1316/29JAN04 CDJATO H

---History---

1 AA1778L 10APR*SFODFW HK1 1230A 546A /DCAA*CDJATO HRS/E

2 AA 433L 10APR DFWMEX*HK1 945A 1216P /DCAA*CDJATO HRS/E

A4S SSR PCTC AA HK/

R- SFO64B

SFO SFO564B 0034/10APR04

A4S SSR PSPT AA HK/P/158700338/US/11JAN60/M-HASBROUCK/EDWARD

R- SFO564B

SFO SFO564B 0034/10APR04

X4G 433L 10APR DFWMEX HK/WK 9D NA

X4G 590L 17APR DFWJFK HK/WK 11F NW

A4G 433L 10APR DFWMEX HK/HK 9D NA

A4G 590L 17APR DFWJFK HK/HK 11F NW

SC AA 433L 10APR DFWMEX*HK/WK1 950A 1221P /DCAA*CDJATO
HRS/E

AS AA 433L 10APR DFWMEX*SC/HK1 945A 1216P /DCAA*CDJATO
HRS/E

SC AA 590L 17APR DFWJFK*HK/WK1 539P 1013P /DCAA*CDJATO
HRS/E

AS AA 590L 17APR DFWJFK*SC/HK1 538P 1012P /DCAA*CDJATO
HRS/E

R- SC.REAC.E25FEB04 0203/22FEB04

X4G 1778L 10APR SFODFW HK/WK 23A NW

X4G 433L 10APR DFWMEX HK/WK 9D NA
X4G 1110L 17APR MEXDFW HK/WK 9F NW
X4G 590L 17APR DFWJFK HK/WK 11F NW
A4G 1778L 10APR SFODFW HK/HK 23A NW
A4G 433L 10APR DFWMEX HK/HK 9D NA
A4G 1110L 17APR MEXDFW HK/HK 9F NW
A4G 590L 17APR DFWJFK HK/HK 11F NW
SC AA1778L 10APR*SFODFW HK/WK1 1225A 541A /DCAA*CDJATO
HRS/E
AS AA1778L 10APR*SFODFW SC/HK1 1230A 546A /DCAA*CDJATO
HRS/E
SC AA 433L 10APR DFWMEX*HK/WK1 949A 1218P /DCAA*CDJATO
HRS/E
AS AA 433L 10APR DFWMEX*SC/HK1 950A 1221P /DCAA*CDJATO
HRS/E
SC AA1110L 17APR*MEXDFW HK/WK1 127P 404P /DCAA*CDJATO
HRS/E
AS AA1110L 17APR*MEXDFW SC/HK1 125P 401P /DCAA*CDJATO
HRS/E
SC AA 590L 17APR DFWJFK*HK/WK1 530P 1006P /DCAA*CDJATO
HRS/E
AS AA 590L 17APR DFWJFK*SC/HK1 539P 1013P /DCAA*CDJATO
HRS/E
R- SC.REAC.E18FEB04 0420/15FEB04
INVOICE NBR 0092461
AAC AA|7480373906/ .00/ 340.00/ 114.82/ONE/CA 1.1HASBRO
UCK EDWARD MR/1/F/E
A4S SSR TKNE AA HK1 SFODFW1778L10APR/0017480373906C1
A4S SSR TKNE AA HK1 DFWMEX0433L10APR/0017480373906C2
A4S SSR TKNE AA HK1 MEXDFW1110L17APR/0017480373906C3
A4S SSR TKNE AA HK1 DFWJFK0590L17APR/0017480373906C4
X7 T-A
A7 T-04FEB-BK69*ALL
AT W|PJCB|AAA|ETR|KP00|DP
BK69 BK69*ALL 1327/04FEB04
A3O OSI
A5F -CK
R-
BK69 BK69*ALL 1327/04FEB04
A5H
R-
BK69 BK69*ALL 1326/04FEB04
EXP ITIN
BK69 A787*A24 1212/03FEB04
A4G 1110L 17APR MEXDFW NN/SS 9F NW
A4G 590L 17APR DFWJFK NN/SS 11F NW
R- EH
BK69 A787*A24 1140/03FEB04
XS AA2198L 28APR*MEXMIA NN/HK1 1123A 320P /DCAA*CDJATO
HRS/E
XS AA1600L 28APR MIAJFK NN/HK1 505P 804P /DCAA*CDJATO
HRS/E
X4G* 2198L 28APR MEXMIA SS/HK 12F NW
X4G* 1600L 28APR MIAJFK SS/HK 10A NW
AS AA1110L 17APR*MEXDFW NN/SS1 127P 404P /DCAA /E
AS AA 590L 17APR DFWJFK*NN/SS1 530P 1006P /DCAA /E
R- EH

BK69 A787*A24 1136/03FEB04
A4O OSI 7-SAGE AUTO-PROCESS 2359/06FEB04 - SET 31 JAN 2004

A4O OSI
A4O OSI
A4O OSI
A4O OSI
A4O OSI
A4O OSI
A4O OSI
A4O OSI

A4O OSI AA FARE RULES STILL APPLY

HDQ HDQ8HE9 1403/31JAN04

AFF AA 0D9X956 NN/HK AA

R- EH

A787 A787*A24 1357/30JAN04

XS CO 208S 10APR*SFOIAH SS/HK1 1250A 628A /DCCO*U8DR7Z
HRS/E

XS CO2924S 10APR IAHMEX SS/HK1 745A 958A /DCCO*U8DR7Z
HRS/E

XS CO1973I 18APR MEXEWR SS/HK1 140P 728P /DCCO*U8DR7Z
HRS/E

X4G* CO 208S 10APR SFOIAH KK/KK 16D N |RS

X4G* CO2924S 10APR IAHMEX KK/KK 10A N |RS

X4G* CO1973I 18APR MEXEWR KK/KK 19F N |RS

X4S SSR ADTK 1S KK1 .

X4S SSR ADTK 1S KK1 .

X4S SSR ADTK 1S KK1 .

A4G 1778L 10APR SFODFW NN/SS 23A NW

A4G 433L 10APR DFWMEX NN/SS 9D NA

A4G 2198L 28APR MEXMIA NN/SS 12F NW

A4G 1600L 28APR MIAJFK NN/SS 10A NW

R- EH

BK69 A787*A24 1352/30JAN04

AS AA1778L 10APR*SFODFW NN/SS1 1225A 541A /DCAA /E

AS AA 433L 10APR DFWMEX*NN/SS1 949A 1218P /DCAA /E

AS AA2198L 28APR*MEXMIA NN/SS1 1123A 320P /DCAA /E

AS AA1600L 28APR MIAJFK*NN/SS1 505P 804P /DCAA /E

R- EH

BK69 A787*A24 1342/30JAN04

A4S SSR ADTK 1S KK1 .

A4S SSR ADTK 1S KK1 .

A4S SSR ADTK 1S KK1 .

R- SMORMCO300334 585ECF42-001

PLT PLTRMCO 2133/29JAN04

X4G CO 208S 10APR SFOIAH NN/PN 16D N

X4G CO2924S 10APR IAHMEX NN/PN 10A N

X4G CO1973I 18APR MEXEWR NN/PN 19F N

A4G CO 208S 10APR SFOIAH KK/KK 16D N |RS

A4G CO2924S 10APR IAHMEX KK/KK 10A N |RS

A4G CO1973I 18APR MEXEWR KK/KK 19F N |RS

R- SMORMCO292109 560567C0-001 BPR

PLT PLTRMCO 1508/29JAN04

A4G CO 208S 10APR SFOIAH NN/NN 16D N

A4G CO2924S 10APR IAHMEX NN/NN 10A N

A4G CO1973I 18APR MEXEWR NN/NN 19F N

R- EH

A787 A787*A24 1508/29JAN04

XS CO1725S 18APR*MEXIAH SS/HK1 1221P 240P /DCCO*U8DR7Z/E
 XS CO 411S 18APR IAHSFO SS/HK1 538P 749P /DCCO*U8DR7Z/E
 AS CO1973I 18APR MEWEWR SS/SS1 140P 728P /DCCO /E
 R- EH
 BK69 A787*A24 1317/29JAN04
 SC CO 208S 10APR*SFOIAH SS/HK1 1250A 628A /DCCO*U8DR7Z/E
 SC CO2924S 10APR IAHMEX*SS/HK1 745A 958A /DCCO*U8DR7Z/E
 SC CO1725S 18APR*MEXIAH SS/HK1 1221P 240P /DCCO*U8DR7Z/E
 SC CO 411S 18APR IAHSFO*SS/HK1 538P 749P /DCCO*U8DR7Z/E
 R- SMORMCO291917 55063726-001
 PLT PLTRMCO 1316/29JAN04
 A5H H-SPLIT FR/131647/29JAN04 GIVBLY 02/02 01/01 HASBROUCK/EDW
 A
 R- EH
 BK69 A787*A24 1316/29JAN04

4/10/2004

RECLOC CDJATO

1.1HASBROUCK/EDWARD MR
 3 AA1110L 17APR J*MEXDFW HK1 125P 401P HRS /DCAA*CDJATO /E
 4MEX/OUT1317 *1318
 2DFW/PRE1555 *1318
 4 AA 590L 17APR J DFWJFK*HK1 538P 1012P HRS /DCAA*CDJATO /E
 TKT/TIME LIMIT
 1.T-04FEB-BK69*ALL
 2.TE 0017480373906-AT HASBR/E BK69*ALL 1327/04FEB*
 VCR COUPON DATA EXISTS *VI TO DISPLAY
 PHONES
 1.DEN [REDACTED] -A EXITO WHOLESALE
 2.DEN [REDACTED] -B AIRTREKS SFO
 INVOICED
 ADDRESS
 EXITO WHOLESALE
 108 RUTGERS ST
 FT COLLINS CO 80525
 FARE - PRICE RETAINED/HISTORY
 FREQUENT TRAVELER
 1.AA 0D9X956 HK AA 1.1 HASBROUCK/EDWARD MR
 AA FACTS
 PCTC DATA EXISTS - PLEASE USE *P4 TO VIEW
 5.OSI 7-SAGE AUTO-PROCESS 2359/06FEB04 - SET 31 JAN 2004
 6.OSI
 7.OSI
 8.OSI
 9.OSI
 10.OSI
 11.OSI
 12.OSI
 13.OSI
 14.OSI AA FARE RULES STILL APPLY
 19.SSR PSPT AA HK/P/158700338/US/11JAN60/M-HASBROUCK/EDWARD
 GENERAL FACTS
 1.OSI

REMARKS

1./AIRTREKS.COM/ HIGH ADVENTURE TRAVEL
2. [REDACTED]
3. [REDACTED] 67c
4.H-AIRTREKS SFO [REDACTED]
5..S*BR3
6..S*AN4159125600
7.DIVIDED/BK69*A24 1316/29JAN04 GIVBLY
8.H-SPLIT FR/131647/29JAN04 GIVBLY 02/02 01/01 HASBROUCK/EDWA
9.H-
10.
11.
12.
13.
14.
15.
16.
17.
18.
19.
20.|MANY COUNTRIES COLLECT AIRPORT DEPARTURE TAX IN PERSON
21.-CK
22.BAG-TAG MEX174166 SCANNED 10APR2004 0615L/DFW/LM
BAGGAGE INFORMATION
ROUTING-AA 1778 DFW /AA 433 MEX
HASBROUCK/EDWARD MR
MEX AA 174166 - BY SFO564B 2235/09APR04
ROUTING-AA 1110 DFW /AA 590 JFK
HASBROUCK/EDWARD MR
JFK AA 044215 - BY MEX443R 1120/17APR04
RECEIVED FROM - EH
BK69.A787*A24 1316/29JAN04 CDJATO H
---History---
1 AA1778L 10APR*SFODFW HK1 1230A 546A /DCAA*CDJATO HRS/E
2 AA 433L 10APR DFWMEX*HK1 945A 1216P /DCAA*CDJATO HRS/E
A4S SSR PCTC AA HK/
R- SFO64B
SFO SFO564B 0034/10APR04
A4S SSR PSPT AA HK/P/158700338/US/11JAN60/M-HASBROUCK/EDWARD
R- SFO564B
SFO SFO564B 0034/10APR04
X4G 433L 10APR DFWMEX HK/WK 9D NA
X4G 590L 17APR DFWJFK HK/WK 11F NW
A4G 433L 10APR DFWMEX HK/HK 9D NA
A4G 590L 17APR DFWJFK HK/HK 11F NW
SC AA 433L 10APR DFWMEX*HK/WK1 950A 1221P /DCAA*CDJATO
HRS/E
AS AA 433L 10APR DFWMEX*SC/HK1 945A 1216P /DCAA*CDJATO
HRS/E
SC AA 590L 17APR DFWJFK*HK/WK1 539P 1013P /DCAA*CDJATO
HRS/E
AS AA 590L 17APR DFWJFK*SC/HK1 538P 1012P /DCAA*CDJATO
HRS/E
R- SC.REAC.E25FEB04 0203/22FEB04
X4G 1778L 10APR SFODFW HK/WK 23A NW
X4G 433L 10APR DFWMEX HK/WK 9D NA
X4G 1110L 17APR MEXDFW HK/WK 9F NW

X4G 590L 17APR DFWJFK HK/WK 11F NW
A4G 1778L 10APR SFODFW HK/HK 23A NW
A4G 433L 10APR DFWMEX HK/HK 9D NA
A4G 1110L 17APR MEXDFW HK/HK 9F NW
A4G 590L 17APR DFWJFK HK/HK 11F NW
SC AA1778L 10APR*SFODFW HK/WK1 1225A 541A /DCAA*CDJATO
HRS/E
AS AA1778L 10APR*SFODFW SC/HK1 1230A 546A /DCAA*CDJATO
HRS/E
SC AA 433L 10APR DFWMEX*HK/WK1 949A 1218P /DCAA*CDJATO
HRS/E
AS AA 433L 10APR DFWMEX*SC/HK1 950A 1221P /DCAA*CDJATO
HRS/E
SC AA1110L 17APR*MEXDFW HK/WK1 127P 404P /DCAA*CDJATO
HRS/E
AS AA1110L 17APR*MEXDFW SC/HK1 125P 401P /DCAA*CDJATO
HRS/E
SC AA 590L 17APR DFWJFK*HK/WK1 530P 1006P /DCAA*CDJATO
HRS/E
AS AA 590L 17APR DFWJFK*SC/HK1 539P 1013P /DCAA*CDJATO
HRS/E
R- SC.REAC.E18FEB04 0420/15FEB04
INVOICE NBR 0092461
AAC AA|7480373906/ .00/ 340.00/ 114.82/ONE/CA 1.1HASBRO
UCK EDWARD MR/1/F/E
A4S SSR TKNE AA HK1 SFODFW1778L10APR/0017480373906C1
A4S SSR TKNE AA HK1 DFWMEX0433L10APR/0017480373906C2
A4S SSR TKNE AA HK1 MEXDFW1110L17APR/0017480373906C3
A4S SSR TKNE AA HK1 DFWJFK0590L17APR/0017480373906C4
X7 T-A
A7 T-04FEB-BK69*ALL
AT W|PJCB|AAA|ETR|KP00|DP
BK69 BK69*ALL 1327/04FEB04
A30 OSI
A5F -CK
R-
BK69 BK69*ALL 1327/04FEB04
A5H H
R-
BK69 BK69*ALL 1326/04FEB04
EXP ITIN
BK69 A787*A24 1212/03FEB04
A4G 1110L 17APR MEXDFW NN/SS 9F NW
A4G 590L 17APR DFWJFK NN/SS 11F NW
R- EH
BK69 A787*A24 1140/03FEB04
XS AA2198L 28APR*MEXMIA NN/HK1 1123A 320P /DCAA*CDJATO
HRS/E
XS AA1600L 28APR MIAJFK NN/HK1 505P 804P /DCAA*CDJATO
HRS/E
X4G* 2198L 28APR MEXMIA SS/HK 12F NW
X4G* 1600L 28APR MIAJFK SS/HK 10A NW
AS AA1110L 17APR*MEXDFW NN/SS1 127P 404P /DCAA /E
AS AA 590L 17APR DFWJFK*NN/SS1 530P 1006P /DCAA /E
R- EH
BK69 A787*A24 1136/03FEB04
A40 OSI 7-SAGE AUTO-PROCESS 2359/06FEB04 - SET 31 JAN 2004

A40 OSI
 A40 OSI
 A40 OSI
 A40 OSI
 A40 OSI
 A40 OSI
 A40 OSI
 A40 OSI AA FARE RULES STILL APPLY
 HDQ HDQ8HE9 1403/31JAN04
 AFF AA OD9X956 NN/HK AA
 R- EH
 A787 A787*A24 1357/30JAN04
 XS CO 208S 10APR*SFOIAH SS/HK1 1250A 628A /DCCO*U8DR7Z
 HRS/E
 XS CO2924S 10APR IAHMEX SS/HK1 745A 958A /DCCO*U8DR7Z
 HRS/E
 XS CO1973I 18APR MEXEWR SS/HK1 140P 728P /DCCO*U8DR7Z
 HRS/E
 X4G* CO 208S 10APR SFOIAH KK/KK 16D N |RS
 X4G* CO2924S 10APR IAHMEX KK/KK 10A N |RS
 X4G* CO1973I 18APR MEXEWR KK/KK 19F N |RS
 X4S SSR ADTK 1S KK1 .
 X4S SSR ADTK 1S KK1 .
 X4S SSR ADTK 1S KK1 .
 A4G 1778L 10APR SFODFW NN/SS 23A NW
 A4G 433L 10APR DFWMEX NN/SS 9D NA
 A4G 2198L 28APR MEXMIA NN/SS 12F NW
 A4G 1600L 28APR MIAJFK NN/SS 10A NW
 R- EH
 BK69 A787*A24 1352/30JAN04
 AS AA1778L 10APR*SFODFW NN/SS1 1225A 541A /DCAA /E
 AS AA 433L 10APR DFWMEX*NN/SS1 949A 1218P /DCAA /E
 AS AA2198L 28APR*MEXMIA NN/SS1 1123A 320P /DCAA /E
 AS AA1600L 28APR MIAJFK*NN/SS1 505P 804P /DCAA /E
 R- EH
 BK69 A787*A24 1342/30JAN04
 A4S SSR ADTK 1S KK1 .
 A4S SSR ADTK 1S KK1 .
 A4S SSR ADTK 1S KK1 .
 R- SMORMCO300334 585ECF42-001
 PLT PLTRMCO 2133/29JAN04
 X4G CO 208S 10APR SFOIAH NN/PN 16D N
 X4G CO2924S 10APR IAHMEX NN/PN 10A N
 X4G CO1973I 18APR MEXEWR NN/PN 19F N
 A4G CO 208S 10APR SFOIAH KK/KK 16D N |RS
 A4G CO2924S 10APR IAHMEX KK/KK 10A N |RS
 A4G CO1973I 18APR MEXEWR KK/KK 19F N |RS
 R- SMORMCO292109 560567C0-001 BPR
 PLT PLTRMCO 1508/29JAN04
 A4G CO 208S 10APR SFOIAH NN/NN 16D N
 A4G CO2924S 10APR IAHMEX NN/NN 10A N
 A4G CO1973I 18APR MEXEWR NN/NN 19F N
 R- EH
 A787 A787*A24 1508/29JAN04
 XS CO1725S 18APR*MEXIAH SS/HK1 1221P 240P /DCCO*U8DR7Z/E
 XS CO 411S 18APR IAHSFO SS/HK1 538P 749P /DCCO*U8DR7Z/E
 AS CO1973I 18APR MEXEWR SS/SS1 140P 728P /DCCO /E

R- EH
BK69 A787*A24 1317/29JAN04
SC CO 208S 10APR*SFOIAH SS/HK1 1250A 628A /DCCO*U8DR7Z/E
SC CO2924S 10APR IAHMEX*SS/HK1 745A 958A /DCCO*U8DR7Z/E
SC CO1725S 18APR*MEXIAH SS/HK1 1221P 240P /DCCO*U8DR7Z/E
SC CO 411S 18APR IAHSFO*SS/HK1 538P 749P /DCCO*U8DR7Z/E
R- SMORMCO291917 55063726-001
PLT PLTRMCO 1316/29JAN04
A5H H-SPLIT FR/131647/29JAN04 GIVBLY 02/02 01/01 HASBROUCK/EDW
A

~~R- EH~~
BK69 A787*A24 1316/29JAN04

06/30/2003

1.1HASBROUCK/EDWARD MR
3 AA 900L 18JUL F EZEMIA RR2 850P 437A 19JUL J SPM HRS
/DCAA*DCLSNO /E
4 AA 431L 19JUL J MIA SFO RR2 730A 1011A SPM HRS /DCAA*DCLSNO
/E

TKT/TIME LIMIT

- 1.T-05JUN-BK69*ALL
- 2.TE 0017349972191-AT HASBR/E BK69*ALL 1718/05JUN*
- 3.TE

VCR COUPON DATA EXISTS *VI TO DISPLAY

PHONES

67c
EXITO WHOLESALE
AIRTREKS SFO

3.BUE 541148013154-PAX|

INVOICED

ADDRESS

EXITO WHOLESALE
108 RUTGERS ST
FT COLLINS CO 80525

FARE - PRICE RETAINED/HISTORY

FREQUENT TRAVELER

1.AA 0D9X956

HK AA 1.1 HASBROUCK/EDWARD MR

AA FACTS

PCTC DATA EXISTS - PLEASE USE *P4 TO VIEW

9.OSI 10-SAGE AUTO-PROCESS 2359/31MAY - SET 2003 MAY 24

10.OSI

11.OSI

12.OSI

14.OSI

15.OSI

16.OSI

17.OSI

18.OSI AA FARE RULES STILL APPLY

19.SSR

28.SSR PSPT AA HK/P/158700338/US/11JAN60/M-HASBROUCK/EDWARD/JO

HN

29.SSR PSPT

32.SSR VGML AA 900L18JUL/EZE NN1

Exhibit C

Freedom of Information Act/Privacy Act Appeal

**Office of Regulations and Rulings
United States Customs and Border Protection
1300 Pennsylvania Avenue, NW
Mint Annex, 5th Floor
Washington, D.C. 20229**

Dear FOIA Appeals Officer,

I am in receipt of your response to my client Edward Hasbrouck's Privacy Act request, identified by CBP as file number **2007F4114**. His request was for all of his records contained in the ATS system of records. The CBP has failed to release all of the categories of information responsive to this request that I have reason to believe exist in the ATS system of records. Similar requests by other individuals confirm that data, not provided to my client, is included in typical ATS records.

My client's request stated:

My request is for all information relating to myself referenced in the Categories of Records in the System section of the SORN. Specifically, I am asking for any records relating to any risk assessments, the rules used for determining the assessments, any pointer or reference to the underlying records from other systems that resulted in the assessments, and any API (Advance Passenger Information) and PNR (Passenger Name Record) information obtained from commercial air, rail, or road carriers, CRSs (Computerized Reservation Systems), GDSs (Global Distribution Systems), PNR aggregators or intermediaries, or other third parties... .

My client appeals the CBP's response to his records request due to its failure to disclose any information other than the 16 pages (erroneously described in Ms. Brown's cover letter as 14 pages) attached to Ms. Brown's letter of August 13, 2007. Appealed is CBP's failure to disclose any of the following:

- A. ATS and PNR records relating to Mr. Hasbrouck's travel prior to June 23, 2003.
- B. PNRs containing data entered by, or otherwise identifiable with, Mr. Hasbrouck in his capacity as a travel agent. These include, but are not limited to, PNRs from the Sabre computerized reservation system showing PNR history entries from pseudo-city code A787 and agent sines A24 or AEH, and all records identifiable with ARC/IATA travel agency ID number 05626515 and agent "EH" or "EDWARD".
- C. Portions of responsive PNRs not displayed on the "face" (front page) or "history" (audit trail) of the PNR. The existence of additional categories of PNR data in ATS records is

specifically confirmed both in the SORN and in the portions of PNRs disclosed in response to Mr. Hasbrouck's request, described in lines such as "ELECTRONIC [ticket] DATA EXISTS] *HTE", "LINEAR FARE DATA EXISTS] *LF", and "VCR COUPON DATA EXISTS *VI TO DISPLAY". This data includes, but is not limited to, ticketing records (including electronic and paper ticket records), frequent flyer data, and seating records. This data typically exists buried within PNRs without explicit mention of their existence on the face of the PNR. Without access to the complete PNRs in their original electronic form, as well as the specifications for the systems in which they were created and stored and the protocols by which they were transmitted, it is impossible to know with certainty what other data might be contained in the responsive PNRs.

D. Split PNRs identifiable with Mr. Hasbrouck through "SPLIT" or "DIVIDED" references in PNRs (as mentioned in the SORN and visible in the portions of PNRs disclosed to Mr. Hasbrouck), as well as any API data and any other ATS information associated with those split PNRs.

E. Risk assessments pertaining to Mr. Hasbrouck or to risk assessments records identifiable with Mr. Hasbrouck, as mentioned in the SORN.

F. The rules used for determining the risk assessments, as mentioned in the SORN.

G. API data concerning Mr. Hasbrouck, including API data corresponding to the air travel PNRs disclosed in the CBP's response to Mr. Hasbrouck request as well as API data received from rail and road carriers. Mr. Hasbrouck has been specifically told by air, rail, and road carriers that they have provided API data concerning Mr. Hasbrouck to the CBP.

Mr. Hasbrouck has reason to believe that as-yet-undisclosed information responsive to his request in each of the categories listed above exists in the ATS system of records. The CBP has not listed or described any of the responsive information that it has not disclosed, has not indicated the amount of responsive information not disclosed, has not given any explanation as to its reasons for not fully complying with his request for this information, and has not claimed that any of this information is exempt from the requirements for complete and unredacted disclosure.

It is unclear whether the CBP's failure to disclose this information indicates incompetence (in particular, lack of sufficient technical knowledge of PNRs to know how to identify or retrieve all elements of a PNR, to determine their meaning sufficiently to know which

records are responsive to his request, or to determine which records are properly exempt from disclosure), lack of due diligence in searching and retrieval of records, or bad faith. In light of the CBP's manifest failure to disclose all categories of responsive records or all portions of those records, Mr. Hasbrouck requests a diligent, good faith, de novo search for responsive records and de novo review to determine which records or portions of records should be disclosed. In light of the CBP's failure to provide all portions of PNRs, even where the existence of additional PNR components is clear from the portions of PNRs disclosed, Mr. Hasbrouck also requests that all PNR's be disclosed in their original and unredacted electronic format in addition to their disclosure in hardcopy form. Disclosure of records in electronic form is particular appropriate and necessary here where the original electronic records contain meaningful but non-ASCII display and storage characters typical of PNRs, which cannot be fully or unambiguously rendered into ASCII or typical printer character sets.

The CBP's claimed exemptions, noted next their redactions in the documents provided, are arbitrary, inconsistent, and appear unjustified. For example, some of Mr. Hasbrouck's own business telephone numbers ("AIRTREKS.COM ... EDWARD") were redacted on the purported grounds that their disclosure would infringe the rights of third parties -- when in fact they are the requester's own numbers. Mr. Hasbrouck appeals all of CBP's redactions and their associated claimed exemptions.

Executed on this day: September 13, 2007

Signature:

James Harrison
The First Amendment Project
1736 Franklin St., 9th Floor
Oakland, CA 94560

Exhibit D

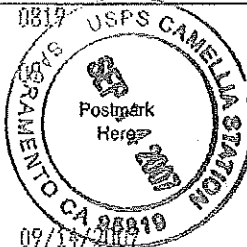
U.S. Postal Service™
CERTIFIED MAIL™ RECEIPT
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com

WASHINGTON DC 20229

OFFICIAL USE

Postage	\$ 0.41
Certified Fee	\$2.65
Return Receipt Fee (Endorsement Required)	\$0.85
Restricted Delivery Fee (Endorsement Required)	\$0.00
Total Postage & Fees	\$ 3.91



Sent To: Office of Reg. & Rulings CBP
 Street, Apt. No.,
 or PO Box No. 1300 Pennsylvania Ave NW
 City, State, ZIP+4 Washington DC 20229
 PS Form 3800, June 2002 See Reverse for Instructions

Certified Label #: 70051160000258900956

Issue PVI: \$3.91

Total: \$3.91

Paid by: AMEX \$3.91
 Account #: XXXXXXXXXXXX1002
 Approval #: 556372
 Transaction #: 746
 23 903441269 5044445989

*** IMPORTANT: For Return Receipt (Electronic), wait one day, go to www.usps.com; select Track & Confirm; enter label number(s); select 'Request Return Receipt (Electronic)'; enter your name and email address. Please make your request within 60 days.

Order stamps at USPS.com/shop or call 1-800-Stamp24. Go to USPS.com/clicknship to print shipping labels with postage. For other information call 1-800-ASK-USPS.

Bill #: 1000200690328
 Clerk: 09

All sales final on stamps and postage.
 Refunds for guaranteed services only.
 Thank you for your business.

HELP US SERVE YOU BETTER

Go to: <http://gx.gallup.com/pos>

TELL US ABOUT YOUR RECENT
 POSTAL EXPERIENCE

YOUR OPINION COUNTS

Customer Copy



UNITED STATES
POSTAL SERVICE

Date: 10/09/2008

James Harrison:

The following is in response to your 10/09/2008 request for delivery information on your Certified Mail(TM) item number 7005 1160 0002 5890 0956. The delivery record shows that this item was delivered on 09/18/2007 at 08:25 AM in WASHINGTON, DC 20229 to S CHRISTENSON. The scanned image of the recipient information is provided below.

Signature of Recipient:

Delivery section
TO
Stephen Christenson
Stephen Christenson

Address of Recipient:

Address
Custom 20229

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,

United States Postal Service

Exhibit E

EDWARD HASBROUCK

1130 Treat Avenue
San Francisco, CA 94110, USA
phone +1-415-824-0214
edward@hasbrouck.org

15 October 2009

Privacy Act Request

**U.S. Customs and Border Protection
FOIA/Privacy Act Division
799 - 9th Street NW, Mint Annex
Washington, DC 20001-4501**

Dear FOIA/Privacy Act Officer,

This letter constitutes a request under the Privacy Act, 5 U.S.C. §552a.

I request copies of all information pertaining to myself contained in the following systems of records maintained by the CBP: the Automated Targeting System (ATS, DHS/CBP-006), Advance Passenger Information System (APIS, DHS/CBP-005), Border Crossing Information System (BCIS, DHS/CBP-007), Arrival and Departure Information System (ADIS, DHS/USVISIT-001), and U.S. Customs and Border Protection TECS (DHS/CBP-011). This request includes any Passenger Name Record (PNR) data and Interagency Border Inspection System (IBIS) data, regardless of the system(s) of records in which it is deemed to reside. This request includes any records held jointly by CBP in conjunction with any other agency, or in interagency systems of records.

My request includes all information relating to myself referenced in the "Categories of Records in the System" section of the "System of Records Notice" (SORN) for each of these systems of records.

With respect to TECS, this request includes the indexes of TECS records as well as the detail page or pages pertaining to each entry on that index.

With respect to ATS, this request includes, but is not limited to, all of the categories listed in the most recent ATS System of Records Notice (SORN), as published on August 6, 2007, at 72 *Federal Register* 43650-43656. This includes any PNR information, any records relating to any risk assessments, the rules used for determining the assessments, and any pointer or reference to the underlying records from other systems that resulted in the assessments. This request includes all PNR data in any of these systems of records, not merely a sample of PNRs or the most recent PNRs. This request includes all portions of the PNR, including the “face” of each PNR, the “history” of each PNR, any ticket records (ticket images for printed tickets, “electronic coupon records” or “virtual coupon records” for electronic tickets), and any other data included in or retrievable from the PNR, regardless of whether or not that data is displayed on the “face” of the PNR.

This request includes all information about myself contained in PNRs for my own travel as well as any information about me in PNRs for other individuals’ travel, such as “split” PNRs cross-referenced with the record locators of PNRs for my travel, and any other PNRs that contain my name, telephone number(s) or other contact information, credit card or payment information, travel agent identifying information, or any other identifying particular in any field (including “received”, “phone”, “address”, “delivery”, “customer”, “account”, “form of payment”, “ticketing”, “remarks”, OSI, and SSR entries) or in the “history” of the PNR.

This request includes any APIS, ADIS, BCIS, ATS, TECS, or other information from air or surface transportation carriers (including but not limited to operators of trains including Amtrak and VIA Rail Canada, buses including

Greyhound, ferries, cruise lines, and operators of other ocean vessels), CRSs (Computerized Reservation Systems), GDSs (Global Distribution Systems), PNR aggregators or intermediaries, or other third parties, for travel by any and all means of transport including by foot or bicycle, and any secondary inspection records.

I also request a complete accounting of any and all disclosures that have been made of any or all of these records, including the date, nature, and purpose of each disclosure, the specific information disclosed, and the name and address of the person, organization, or agency to which the disclosure was made .

I believe that CBP may have such records because I have traveled to, from, transiting, or overflying U.S. airspace or U.S. territory, or have made reservations, paid for tickets, or had information about me provided to airlines or train, bus, ferry, or ocean vessel operators, in conjunction with such travel by other people.

I am entitled by DHS policy to make this request regardless of my nationality or country of residence: "DHS has made a policy decision to extend administrative Privacy Act protections to PNR data stored in the ATS regardless of the nationality or country of residence of the data subject, including data that relates to European citizens. Consistent with U.S. law, DHS also maintains a system accessible by individuals, regardless of their nationality or country of residence, for providing redress to persons seeking information about or correction of PNR." Letter from Michael Chertoff, Secretary of Homeland Security, to Mr Luis Amado, President of the Council of the European Union, as published in the *Official Journal of the European Union*, 4.8.2007 (L 204/23). "DHS components will handle non-U.S. person PII [Personally Identifiable Information] held in mixed systems in accordance with the fair information practices, as set forth in the Privacy Act. Non-U.S. persons have the right of access

to their PII and the right to amend their records, absent an exemption under the Privacy Act ." DHS Privacy Policy Regarding Collection, Use, Retention, and Dissemination of Information on Non-U.S. Persons , DHS Privacy Policy Guidance Memorandum Number 2007-1, as amended January 7, 2009.

Should CBP provide less than a complete copy of all records relating to myself contained in these systems of records, I request a detailed explanation as to the reasons for denying or not fully complying with my request. I request that you "black out" rather than "white out" any withheld information.

In an effort to assist with your search for these records, I am providing the following additional information and identifying particulars about myself:

My full name is: Edward John Hasbrouck

My current address is: 1130 Treat Ave., San Francisco, CA 94110, USA

My date of birth is: January 11, 1960

My place of birth is: Cambridge, MA, USA

My country of citizenship is: USA

My current and past U.S. passport numbers are: 212838038

158700338

052187408

My current and past telephone numbers, each of which is or was a residential landline listed in my name, a mobile phone or VOIP phone number with an account in my name, or a business direct line used exclusively by me, include:

415-824-8562

415-824-0214

415-533-4165

415-977-7183

The identifying particulars of records pertaining to me as a travel agent include, but are not limited to, all PNRs from the Sabre CRS/GDS showing PNR history entries from pseudo-city code A787 (including owner, creator, and history entries) and agent sines A24 or AEH , and all records from the Sabre, Galileo/Apollo, Amadeus, or Worldspan CRSs/GDSs identifiable with ARC/IATA travel agency number 05626515 or agency "Airtreks", "Airtreks.com", or "High Adventure Travel", and agent or "received" or agent phone entries including "EH" or "EDWARD" in the PNR or any PNR history entries.

Since names can be entered in different ways in reservations and PNRs, I request that your search include "HASBROUCK/EDWARD JOHN", "HASBROUCK/EDWARD J", "HASBROUCK/EDWARD", "HASBROUCK/EDWARD JOHN MR", "HASBROUCK/EDWARD J MR", and "HASBROUCK/EDWARD MR", in addition to any other variations which would otherwise be included in your search methodology. Since misspellings and data entry errors in PNRs are common, I request that you search by "similar" or "like" name, and using any available "fuzzy matching" capability, rather than solely by exact name. Since transposition of names in PNRs is common, I request that for each of these permutations you search by "LAST NAME/FIRST NAME" as well as by "FIRST NAME/LAST NAME". I request that you search PNRs and other records for my name and identifying particulars using any indexed fields (such as names in form of payment fields) or fields by which data may be retrieved, and not solely by my name in the "name" field of PNRs. If data is retrievable by full-text search ("grep"), I request that you perform a full-text search in addition to any searches of indexes. Should CBP need further information to locate all of the requested records, please contact me and specify the information you require.

I note that the types of numbers and personal identifiers by which information is retrieved are not listed in the SORNs for any of these systems of records. If there are any other numbers or identifying particulars by which information from any of these systems of records is retrieved (including by indexes of these identifiers or by full-text search), I request that you advise me of the complete list of these numbers and identifying particulars by which data in any of these systems of records is retrievable (including if full-text search is available), so that I can supply you with the necessary information to retrieve all my records.

I promise to pay reasonable fees incurred in the copying of these documents up to the amount of \$25. If the estimated fees will be greater than that amount, please contact me before such expenses are incurred.

If you deny all or any part of this request, please cite each specific exemption that forms the basis of your refusal to release the information and notify me of the appeal procedures available under the law.

Pursuant to 28 USC §1726, and in compliance with 6 CFR 5.21(d), I declare (certify, verify, or state) under penalty of perjury that the foregoing is true and correct to the best of my knowledge and belief.

Executed in the City and County of San Francisco, CA, USA, on this date:

15 October 2009

Signature:

Edward Hasbrouck

Exhibit F

EDWARD HASBROUCK

1130 Treat Avenue
San Francisco, CA 94110, USA
phone +1-415-824-0214
edward@hasbrouck.org

December 10, 2009

Privacy Act Appeals Officer
United States Customs and Border Protection
799 9th Street NW, Mint Annex
Washington, DC 20229-1179

PRIVACY ACT APPEAL (Appeal of constructive denial)

Dear Privacy Act Appeals Officer:

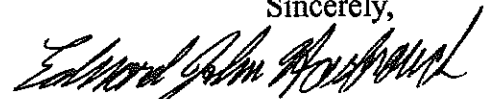
On October 15, 2009, I made a request by Express Mail pursuant to the federal Privacy Act, 5 U.S.C. §552a, for documents and records pertaining to myself contained in specified CBP systems of records. A copy of my request is attached, along with a copy of the delivery confirmation from the U.S. Postal Service showing that it was signed for on behalf of the CBP FOIA/Privacy Act office by "E. Trueh" on October 19, 2009.

I have not yet received any acknowledgment or response whatsoever to my request, other than the delivery confirmation from the Postal Service. It has been 35 business days since my request was received by your agency. Accordingly, I deem my request to be denied.

Pursuant to the Privacy Act, I appeal the constructive denial of my request and request that you promptly search for and provide me with all the information I originally requested..

Please reply as soon as possible to confirm your receipt of this appeal.

Sincerely,



Edward Hasbrouck

Exhibit G



U.S. Customs and
Border Protection

OT: RR: FAPL
H089017

December 24, 2009

Mr. Edward Hasbrouck
1130 Treat Avenue
San Francisco, CA 94110

Dear Mr. Hasbrouck:

This acknowledges receipt of your correspondence dated December 10, 2009, concerning your request for documents and records pertaining to yourself contained in Specific CBP systems of records.

The matter has been assigned to the FOIA Appeals, Policy & Litigation Branch for review and preparation of a response. Although we make every effort to promptly respond, other agency input may delay our response.

Your inquiry has been assigned to Andrew Langreich. If it becomes necessary to contact us regarding this matter you may call him/her on (202) 325-0089, or write to us at U.S. Customs and Border Protection, OT/Regulations & Rulings, FOIA Appeals, Policy & Litigation Branch, 799 9th Street, NW – 5th Floor, Washington, DC 20229-1179. In any future correspondence, please refer to the file number in the upper right corner of this letter.

Any questions regarding substantive legal issues involved in your inquiry may be raised with the person to whom it is assigned. All questions regarding the priority or status of the processing should be raised with the undersigned.

Sincerely,

A handwritten signature in black ink that reads "Shari Suzuki" with a stylized "uq" or "u" at the end.

Shari Suzuki, Chief
FOIA Appeals, Policy & Litigation Branch

Exhibit H

Edward Hasbrouck
The Identity Project
1736 Franklin Street, 9th Floor
Oakland, CA 94612

edward@hasbrouck.org
telephone 510-208-7744

October 15, 2009

U.S. Customs and Border Protection
FOIA Division
799 - 9th Street NW, Mint Annex
Washington, DC 20229-1177

fax 202-572-8755

FOIA/PRIVACY ACT REQUEST

Fee benefit requested

Fee waiver requested

Dear FOIA/Privacy Act Officer:

Pursuant to the federal Freedom of Information Act, 5 U.S.C. § 552, and/or the Privacy Act, 5 U.S.C. §552a., I request access to and copies of any and all documents and records created by CBP or other agencies in the course of processing of my Privacy Act request, CBP file number 2007F4114, and my appeal of your response to that request.

To assist you in locating responsive records, I have attached copies of my Privacy Act request; your response to that request dated August 13, 2007; my appeal; and the receipt showing that my appeal was delivered to CBP on September 18, 2007 at 08:25 AM in Washington, DC 20229 and was signed for by "Stephen Christenson". I have received no response to that appeal. So far as I know, it remains pending with CBP.

This request includes any responsive records of (1) the CBP FOIA and Privacy Act offices; (2) the office(s) in which Stephen Christenson did or does work, or to which his former duties, files, or records were transferred or assigned; (3) any other office or agency which was consulted or contacted by CBP in the course of processing my request and/or appeal; and (4) any other office or agency identifiable as having, or likely to have, responsive records.

I hereby waive any objections which I might be entitled to assert under the Privacy Act to the release under FOIA, in response to this request, of information pertaining to me.

As a representative of the news media I am only required to pay for the direct cost of duplication after the first 100 pages. Through this request, I am gathering information on TSA processing of Privacy Act requests and appeals for Passenger Name Records (PNRs) and other Automated Targeting System (ATS) records that is of current interest to the public because of public uncertainty regarding what information is contained in these CBP records, and whether members of the public are able to obtain access to these records pertaining to themselves. rights

This information is being sought on behalf of The Identity Project ("IDP"). IDP provides advice, assistance, publicity, and legal defense to those who find their rights infringed or their legitimate activities curtailed by demands for identification, and builds public awareness about the effects of ID requirements on fundamental rights. IDP is a program of the First Amendment Project, a nonprofit organization providing legal and educational resources dedicated to protecting and promoting First Amendment rights.

One of the principal activities of IDP is publication of the informational and educational Web site at <<http://www.papersPlease.org>>, where we have published documents obtained in response to our previous FOIA requests, including an extensive report at <<http://www.papersplease.org/wp/2007/09/21/the-homeland-security-vacuum-cleaner/>> containing excerpts, interpretation, and analysis of CBP responses to Privacy Act requests for PNRs and other ATS records, including the response to my Privacy Act request. That IDP report has been the primary source used by other news organizations for reporting about these records, including the front-page report in the Washington Post, "Collecting of Details on Travelers Documented", by Ellen Nakashima, September 22, 2007, available at <<http://www.washingtonpost.com/wp-dyn/content/article/2007/09/21/AR2007092102347.html>>. Information obtained in response to this request will be used to inform future IDP reporting and educational materials on our Web site. This information will also be publicized through my own Web site and blog of travel news, information, and advice, "The Practical Nomad", at <<http://hasbrouck.org>> and <<http://hasbrouck.org/blog>>, which has been a leading source of news concerning government records about travelers.

Please waive any applicable fees. Release of the information is in the public interest because it will contribute significantly to public understanding of government operations and activities. There has been, and continues to be, extensive interest in what records of travel are kept by CBP and how CBP responds to requests for those records. Because the DHS has made public commitments concerning how it will respond to such requests, and because those commitments have been relied on by foreign governments in negotiating and debating international agreements concerning access to and transfers of PNR and other travel data, information about how actual requests and appeals are processed is of great political concern.

This public concern as to how CBP processes requests and appeals is especially great where, as in this case, CBP has not responded within the time limits in the Privacy Act, and has not responded to an appeal for more than two years.

If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the act. I will also expect you to release all segregable portions of otherwise exempt material. I, of course, reserve the right to appeal your decision to withhold any information or to deny a waiver of fees.

Please respond as soon as possible to confirm your receipt of this request. I look forward to your complete reply within 20 business days, as the statute requires.

Thank you for your assistance.

Pursuant to 28 USC §1726, and in compliance with 6 CFR 5.21(d), I declare (certify, verify, or state) under penalty of perjury that I am Edward John Hasbrouck, the subject of the attached Privacy Act request and appeal, as identified in that request and appeal, and that the foregoing is true and correct to the best of my knowledge and belief.

Executed in the City and County of San Francisco, CA, USA, on this date:

15 October 2009

Signature:

Edward John Hasbrouck

Edward Hasbrouck

Consultant on travel-related issues
The Identity Project

Exhibit I

Edward Hasbrouck
The Identity Project
1736 Franklin Street, 9th Floor
Oakland, CA 94612

edward@hasbrouck.org
telephone 510-208-7744

December 10, 2009

FOIA/Privacy Act Appeals Officer
United States Customs and Border Protection
799 9th Street NW, Mint Annex
Washington, DC 20229-1179

FOIA/PRIVACY ACT APPEAL (Appeal of constructive denial)

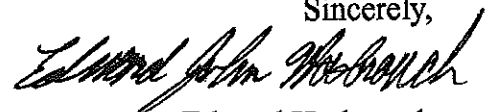
Dear FOIA/Privacy Act Appeals Officer:

On October 15, 2009, I made a request by Express Mail pursuant to the federal Freedom of Information Act, 5 U.S.C. §552, and the Privacy Act, 5 U.S.C. §552a, for documents and records related to the processing of my Privacy Act request, CBP file number 2007F4114, and my appeal of your response to that request. A copy of my request is attached, along with a copy of the delivery confirmation from the U.S. Postal Service showing that it was signed for on behalf of the CBP FOIA office by "E. Truch" on October 19, 2009.

I have not yet received any acknowledgment or response whatsoever to my request, other than the delivery confirmation from the Postal Service. (I also have still received no response to my original appeal of your response to my appeal of request 2007F4114, to which the records requested and at issue in this appeal pertain. To the best of my knowledge and belief, that appeal also remains pending.) It has been substantially more than 20 business days since my request was received by your agency. Accordingly, I deem my request to be denied.

I appeal the constructive denial of my request pursuant to both the Privacy Act and FOIA. As the FOIA requires, I expect that you will act on this appeal and produce responsive documents within 20 working days.

Sincerely,



Edward Hasbrouck

Consultant on travel-related issues
The Identity Project

Exhibit J



U.S. Customs and
Border Protection

OT: RR: FAPL
H089016

December 24, 2009

Mr. Edward Hasbrouck
1130 Treat Avenue
San Francisco, CA 94110

Dear Mr. Hasbrouck:

This acknowledges receipt of your correspondence dated December 10, 2009, concerning your request for documents and records related to the processing you're your Privacy Act request.

The matter has been assigned to the FOIA Appeals, Policy & Litigation Branch for review and preparation of a response. Although we make every effort to promptly respond, other agency input may delay our response.

Your inquiry has been assigned to Andrew Langreich. If it becomes necessary to contact us regarding this matter you may call him/her on (202) 325-0089, or write to us at U.S. Customs and Border Protection, OT/Regulations & Rulings, FOIA Appeals, Policy & Litigation Branch, 799 9th Street, NW – 5th Floor, Washington, DC 20229-1179. In any future correspondence, please refer to the file number in the upper right corner of this letter.

Any questions regarding substantive legal issues involved in your inquiry may be raised with the person to whom it is assigned. All questions regarding the priority or status of the processing should be raised with the undersigned.

Sincerely,

A handwritten signature in cursive script that reads "Shari Suzuki" with a stylized "ug" at the end.

Shari Suzuki, Chief
FOIA Appeals, Policy & Litigation Branch

Exhibit K

Edward Hasbrouck
The Identity Project
1736 Franklin Street, 9th Floor
Oakland, CA 94612

edward@hasbrouck.org
telephone 510-208-7744

October 15, 2009

U.S. Customs and Border Protection
FOIA Division
799 - 9th Street NW, Mint Annex
Washington, DC 20229-1177

fax 202-572-8755

FOIA/PRIVACY ACT REQUEST

Fee benefit requested

Fee waiver requested

Dear FOIA Officer:

Pursuant to the federal Freedom of Information Act, 5 U.S.C. § 552, I request access to and copies of any and all documents and records describing the search systems and methods, indexing, query formats and options, data fields and formatting, and the numbers or other identifying particulars by which Passenger Name Record (PNR) or other data can be retrieved from the Automated Targeting System (ATS, DHS/CBP-006), Advance Passenger Information System (APIS, DHS/CBP-005), Border Crossing Information System (BCIS, DHS/CBP-007), Arrival and Departure Information System (ADIS, DHS/USVISIT-001), and U.S. Customs and Border Protection TECS (DHS/CBP-011) systems of records.

Specifically, this request any user manuals, training manuals or materials, reference manuals, query format guides, search protocols or instructions, interpretation guides, standard operating procedures, contract specifications, software use cases or other functional or technical specifications, Application Programming Interface (API) specifications and formats for any software or systems which contain, process, or interact with these records, and the contents of any online or electronic help or reference system for any of these systems.

This request includes any responsive records of (1) the CBP FOIA and Privacy Act offices (such as protocols, references, and manuals that may be used in retrieving and/or interpreting PNR or other data in response to Privacy Act and/or FOIA requests); (2) any offices or agencies responsible for policies and procedures related to the collection, retention,

or use of this data; (3) any offices or agencies which have access to or use records retrieved from these these systems of records, and which may have manuals, protocols, or the like for such usage; (4) any offices or agencies responsible for or engaged in development, deployment, or operation of software or systems that use data from, or interface with, these systems of records, or contracting with third parties for such development, deployment, or operation, and (5) any other office or agency identifiable as having, or likely to have, responsive records.

As a representative of the news media I am only required to pay for the direct cost of duplication after the first 100 pages. Through this request, I am gathering information on what information is contained in these systems of records; how it is organized, structured, and indexed; and how it can be searched and retrieved; all of which is of current interest to the public because of public uncertainty regarding what information is contained in these CBP records and how CBP is able to search and retrieve this data.

This information is being sought on behalf of The Identity Project ("IDP"). IDP provides advice, assistance, publicity, and legal defense to those who find their rights infringed or their legitimate activities curtailed by demands for identification, and builds public awareness about the effects of ID requirements on fundamental rights. IDP is a program of the First Amendment Project, a nonprofit organization providing legal and educational resources dedicated to protecting and promoting First Amendment rights.

One of the principal activities of IDP is publication of the informational and educational Web site at <<http://www.papersPlease.org>>, where we have published documents obtained in response to our previous FOIA requests, including an extensive report at <<http://www.papersplease.org/wp/2007/09/21/the-homeland-security-vacuum-cleaner/>> containing excerpts, interpretation, and analysis of CBP responses to Privacy Act requests for PNRs and other ATS records. That IDP report has been the primary source used by other news organizations for reporting about these records, including the front-page report in the Washington Post, "Collecting of Details on Travelers Documented", by Ellen Nakashima, September 22, 2007, available at <<http://www.washingtonpost.com/wp-dyn/content/article/2007/09/21/AR2007092102347.html>>. Information obtained in response to this request will be used to inform future IDP reporting and educational materials on our Web site. This information will also be publicized through my own Web site and blog of travel news, information, and advice, "The Practical Nomad", at <<http://hasbrouck.org>> and <<http://hasbrouck.org/blog>>, which has been a leading source of news concerning government records about travelers, including how they are organized, searchable, and retrievable.

Please waive any applicable fees. Release of the information is in the public interest because it will contribute significantly to public understanding of government operations and activities. There has been, and continues to be, extensive interest in what records of travel are kept by CBP, and in how members of the public can inspect and obtain copies of these records pertaining to themselves. Because none of the System of Records Notices (SORNs) for these systems of records lists the numbers or other identifying particulars by which information

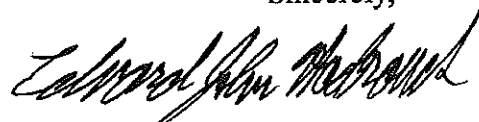
can be retrieved, it is impossible for members of the public to know what those numbers or identifying particulars might be, or to provide them in a request pursuant to the Privacy Act. Public knowledge of the information sought by this request and likely to be contained in records responsive to this request – specifically, the numbers or identifying particulars by which information is retrievable – is an essential precondition to the informed and meaningful ability of the public to exercise their right of access under the Privacy Act to information pertaining to themselves for these systems of records, and is thus of great public interest.

If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the act. I will also expect you to release all segregable portions of otherwise exempt material. I, of course, reserve the right to appeal your decision to withhold any information or to deny a waiver of fees.

Please respond as soon as possible to confirm your receipt of this request. I look forward to your complete reply within 20 business days, as the statute requires.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Edward Hasbrouck", written in a cursive style.

Edward Hasbrouck

Consultant on travel-related issues
The Identity Project

Exhibit L

Edward Hasbrouck
The Identity Project
1736 Franklin Street, 9th Floor
Oakland, CA 94612

edward@hasbrouck.org
telephone 510-208-7744

December 10, 2009

FOIA Appeals Officer
United States Customs and Border Protection
799 9th Street NW, Mint Annex
Washington, DC 20229-1179

FOIA APPEAL (Appeal of constructive denial)

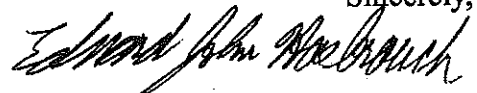
Dear FOIA Appeals Officer:

On October 15, 2009, I made a request by Express Mail pursuant to the federal Freedom of Information Act, 5 U.S.C. §552, for documents and records related to the search and retrieval of data from specified CBP systems of records. A copy of my request is attached, along with a copy of the delivery confirmation from the U.S. Postal Service showing that it was signed for on behalf of the CBP FOIA office by "E. Trueh" on October 19, 2009.

I have not yet received any acknowledgment or response whatsoever to my request, other than the delivery confirmation from the Postal Service. It has been substantially more than 20 business days since my request was received by your agency. Accordingly, I deem my request to be denied.

Pursuant to the FOIA, I appeal the constructive denial of my request. As the FOIA requires, I expect that you will act on this appeal and produce responsive documents within 20 working days.

Sincerely,



Edward Hasbrouck

Consultant on travel-related issues
The Identity Project

Exhibit M



**U.S. Customs and
Border Protection**

OT: RR: FAPL
H089017

December 24, 2009

Mr. Edward Hasbrouck
1130 Treat Avenue
San Francisco, CA 94110

Dear Mr. Hasbrouck:

This acknowledges receipt of your correspondence dated December 10, 2009, concerning your request for documents and records related to the search and retrieval of data from specific CBP systems of records.

The matter has been assigned to the FOIA Appeals, Policy & Litigation Branch for review and preparation of a response. Although we make every effort to promptly respond, other agency input may delay our response.

Your inquiry has been assigned to Andrew Langreich. If it becomes necessary to contact us regarding this matter you may call him/her on (202) 325-0089, or write to us at U.S. Customs and Border Protection, OT/Regulations & Rulings, FOIA Appeals, Policy & Litigation Branch, 799 9th Street, NW – 5th Floor, Washington, DC 20229-1179. In any future correspondence, please refer to the file number in the upper right corner of this letter.

Any questions regarding substantive legal issues involved in your inquiry may be raised with the person to whom it is assigned. All questions regarding the priority or status of the processing should be raised with the undersigned.

Sincerely,

Shari Suzuki
leg

Shari Suzuki, Chief
FOIA Appeals, Policy & Litigation Branch